

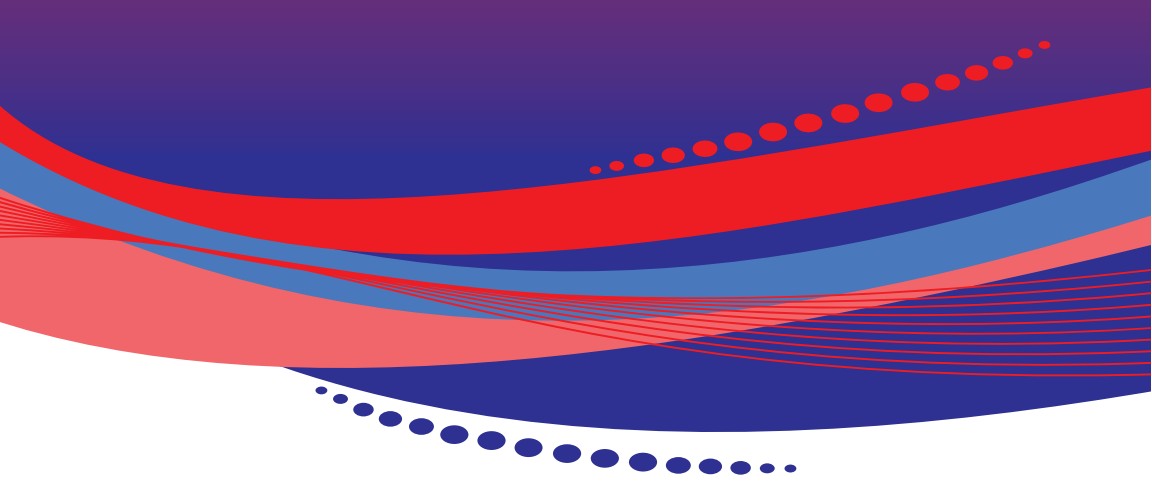
# Come Together

Right Now... Over Me



2008-2009 Annual Report

[www.cpaont.org](http://www.cpaont.org)



***“How do I feel by the end of the day?  
(Are you sad because you’re on your own?)  
No I get by with a little help from my friends.”***

**With A Little Help From My Friends.  
Lennon/McCartney**



# Mission

*To assist persons with spinal cord injuries and other physical disabilities to achieve independence, self-reliance and full community participation.*

Canadian Paraplegic Association (CPA) Ontario's first priority is to reach and serve all people in Ontario living with spinal cord injuries and their families. CPA Ontario is also dedicated to supporting people in the province living with other physical disabilities.

## Fast Facts:

- Spinal cord injury is one of the most traumatic events to occur in a person's lifetime.
- Falls have become the number one cause of spinal cord injury overtaking motor vehicle accidents.
- On average, it takes two to three years to attain sufficient independence following a spinal cord injury.
- Almost everything we know about spinal cord injury has been learned in the past 25 years – and more is being discovered all the time.
- The number of people living with spinal cord injury and paralysis is growing. They are living longer, and facing health-related, and quality-of-life issues as they age.
- There are 12,000 people living with spinal cord injuries in Ontario.

*“Pools of sorrow, waves of joy are drifting through my open mind, Possessing and caressing me. Jai guru deva om. Nothing's gonna change my world.”* Across the Universe: John Lennon

## Contents

Mission	3	Awards & Recognition	17
Directors and Officers	5	Here Comes the Sun	18
2008/2009 Chair and Executive Director's Report	6	Programme Sponsor Recognition	20
2008/2009 Highlights	8	Corporate Sponsors & Donors	22
2008/2009 Balanced Scorecard	11	Event Sponsors	25
CPA Ontario 2008/2009 Treasurer's Report	13	Donors	30
		Office Directory	32



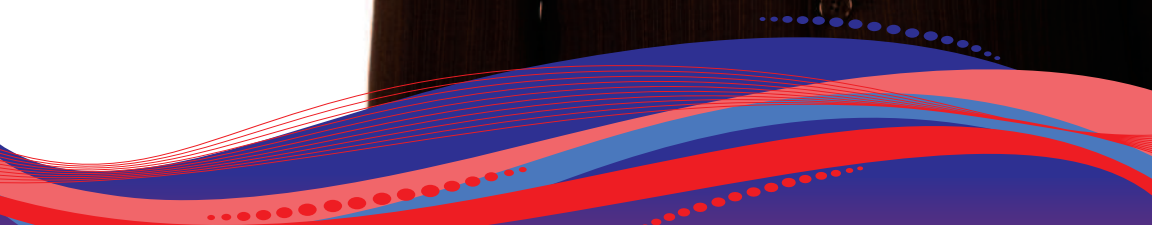
## **Bill Adair**

*Today one of our fellow Ontarians will sustain a spinal cord injury resulting in permanent paralysis.*

Thus begins a grueling journey to rekindle a passion for life and to find the courage to pursue new dreams. This journey takes years and is full of treacherous barriers overcome only with tenacious determination.

At Canadian Paraplegic Association Ontario, our job is to work with each person with a spinal cord injury to defy tragedy and to build triumph in their own lives. We are there every step of the way. We rejoice with their success and we intensify our efforts in times of trouble.

We will do whatever it takes to help each individual rebuild their life with dignity, passion, meaning and hope.



# Directors and Officers

June 2008-2009

## Chair

Al Hanks

## Past Chair

Kevin Marshman

## Vice Chair

John Shepherd

## Treasurer

Anthony Huxter

## Secretary

Cindy Scott

## Regular Members & Directors

Gord Fergusson

Michael Gillis

Bernard Gluckstein

Michael Gottlieb

Dr. Chantal Graveline

Paul Iacono, Q.C.

Tara Jeji

Mary Ann McColl

Kirby Rowe

Jim Vigmond

Shaun Westlake

Allen Wynperle

## Honourary Board Members

Susan Cohon

Douglas Lawson

Harry W. MacDonell, Q.C.

Richard Maier

C. Michael McKeown, Q.C.

Harley Nott

Dini Petty

Bruce Sinclair

Barbara Turnbull

## Honourary Solicitor

Michael O'Brien

## Senior Management

Bill Adair

*Executive Director*

Joanne Beaton

*Director, Finance and Administration*

Gillian Bone

*Director, Client Services*

Lise Desrochers

*Interim Director, Resource Development*

Lynda Staples

*Director, Provincial Services &  
Government Relations*

**“Nothing you can make that can't be made. No one you can save that can't be saved. Nothing you can do but you can learn how to be you in time. It's easy. All you need is love.” All You Need Is Love, John Lennon**

# 2008/2009 Chair and Executive Director's Report

*Lieutenant John Counsell served in WWII. During the Battle of Dieppe, he was injured and sustained a spinal cord injury (SCI). Back in Canada, he was visited in hospital by a peer named Jimmie Darou who also had an SCI.*

As peer support volunteers do today, Jimmie showed John how life could be lived fully.

In turn, John often visited the Christie Street Hospital in Toronto and talked to the veterans about their future. He spoke to them about creating an organization that would represent them, and bring positive change in their lives. During a visit to the hospital he met Ken Langford, another veteran with an SCI, who agreed to work with him to improve the quality of life for people living with SCI.

John and Ken proved to be a driving force and together they began to establish networks across Canada. Sadly we lost Ken this past year at 91 years of age. He continues to inspire us and is sorely missed.

John and Ken then approached philanthropists such as L.M. Wood (who also helped found the Canadian National Institute for the Blind) and Conn Smyth (the hockey legend who provided office space for CPA at Maple Leaf Gardens). These men brought in financial support and helped to build important relationships with sponsors.

John asked his brother-in-law, Walter Gordon (of the accounting firm Clarkson, Gordon and Company), and his wealthy cousin, Bootsie Thomson to financially and philosophically support the creation of an organization of people with SCI.

John and Ken also spoke to Dr. Harry Botterell and Dr. Palmer McCormick about the idea of medical professionals and people with SCI working together to improve people's quality of life. Dr. Botterell encouraged Dr. Albin Jousse to join them in their quest. The doctors embraced John Counsell's vision for people with SCI.

In short, John Counsell and Ken Langford built partnerships, and fostered

collaborations and relationships, all in support of what would come to be the Canadian Paraplegic Association (CPA). People came together to make a difference.

CPA Ontario continues on in this fine tradition.

In 2008-2009, CPA Ontario has expanded its network in many ways. In the regions, we have created frameworks involving people living with SCI, community stakeholders, researchers and service providers to help us serve our clients the best we can. Our 16 regional offices have staff ready to help people who are newly diagnosed navigate the system in rehabilitation, or living in the community. And our Peer Support Programme has expanded and now operates in 7 regions involving 223 volunteers. As well, our signature community event – the Wheelchair Relay Challenge – has brought in over \$590,000 fundraising dollars across the province and, at the same time, acts as a key awareness tool to shed light on accessibility issues faced by people who have an SCI or other physical disabilities.

By working with community partners, we have been able to try new things. We have developed a unique model of service with Hamilton Health Sciences that has our staff embedded in the hospital's acute care unit so that we can reach people who are newly injured as soon as possible. We also led the development of the Job Opportunity Information Network (JOIN) – a partnership of 25 employment service organizations – which enables us to better reach people with SCI and other physical disabilities who are seeking employment in the Greater Toronto Area.

With 119,557 hours in total, we have exceeded our annual targets in the provision

of our core services. Our regional services show a client satisfaction rate of 95%! We have reached over 200 people who have sustained a new SCI this year.

Provincially, we have worked hard to develop partnerships and networks. We have begun creating SCI Solutions Alliances across Ontario. Included in this work, we have collaborated with the Local Health Integration Networks (LHINS), SCI representatives, researchers, community

***“...this past year we have relied on our partners, our collaborators and people, like you, who have a vested interest in SCI.”***

advocates, and other stakeholders to unite around issues of concern and to share best practices and knowledge. We have joined with five designated rehabilitation centres and lead trauma centres to provide the best service possible to people with new injuries.

We have also ensured that our resources are accessible. Our free Membership Forum events and Knowledge Mobilization Seminar Series bring people together to access the right information at the right time. Those further away can access these presentations in video format on our newly designed website.

We have made advocacy a priority across the province. We have done so, by participating in 11 different committees including the Accessibility for Ontarians with Disabilities Act Committee.

Nationally, we remain strong members in the Federation of CPA and we continue to network across the country with like-minded people in other CPA provincial offices. We have united with the emerging SCI Solutions Network across Canada that receives funding from the Rick Hanson Foundation.

We also have a world-wide presence. We are reaching out to educate and inform others about issues that people with SCI and other physical disabilities face, through our website. We received 60,182 visitors from 130 different countries/territories this past year. To increase our ability to serve our clients the best we can over the

Internet, we have partnered with Toronto Rehab and the Ontario Neurotrauma Foundation to establish an online SCI e-resource centre. This website will house medical, research and community resources to provide a rich experience for site visitors.

During 2008-09, we also worked with CPA National to provide aid and development work in Guyana. This opportunity enabled us to share valuable best practices and knowledge about

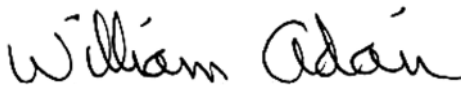
disability issues and specifically issues facing people with SCI. We also assisted in providing basic necessities to Amerindian people in Guyana, such as wheelchairs and walkers.

As John Counsell did in the beginning, this past year we have relied on our partners, our collaborators, and people, like you, who have a vested interest in SCI. We have come together to ensure that CPA Ontario continues to provide the very best of programmes and services to our clients in this province.

We do, indeed, get by with a little help from our friends.



**Al Hanks**  
Chair, Board of Directors



**William Adair**  
Executive Director

June 2009

***“Blackbird singing in the dead of night. Take these broken wings and learn to fly. All your life you were only waiting for this moment to arise.” Blackbird. Lemon/McCartney***

# 2008/2009 Highlights

## Reaching 100% of People with SCI

- Successfully reached 251 people with a new SCI to assist them on their journey to recovery
- Expanded Regional Services staff and offices in Waterloo-Wellington region, Peel-Dufferin region and Mississauga-Halton region, bringing the total number of coordinators to 21
- Responded to 2,411 information requests across the province
- Continued to partner with Hamilton Health Sciences through the SCI Pilot Demonstration Project to provide service to people with SCI
- Opened doors to the SCI Information Centre – a collaborative project with Toronto Rehabilitation Institute to showcase a provincially-focused, interactive resource centre (housed at Lyndhurst Centre) that will serve as a model for future rehabilitation centres across Ontario
- Continued discussions with First Nations communities to develop a strategy to support Aboriginals with SCI
- Led the development of regional SCI Solutions Alliances in collaboration with the Ontario Alliance, including Champlain region, Erie/St. Clair region and South West region
- Chaired the Steering Committee for the Job Opportunity Information Network (JOIN Toronto), that includes 25 employment service providers for people with disabilities
- Expanded the Peer Support Programme to include 223 volunteers in seven regions to reach people who are newly injured and to others who have an SCI-related issue and need support
- Shared best practices and knowledge about disability issues with the Amerindian people of Guyana through a CPA National aid and development project
- Held the 4th annual Sex, Wheels and Relationships Forum in Toronto

- Achieved a 45% increase in CPA Ontario website traffic
- Provided financial assistance through CPA Ontario's Direct Aid Programme to 225 individuals (total amount granted: \$81,902)
- Engaged 1,240 volunteers in 14,441 hours of service to help fulfill CPA Ontario's mission
- Supported 1,330 members through Membership Services

## Implementing Quality Assured Services

- Served a total of 1,643 clients – up 25.6% from last year – with 119,557 hours of service – up 21.6% from last year
- Secured 69 paid job placements for job seekers with disabilities
- Received a satisfaction rating of “good” or “excellent” from 85% of Employment Services clients
- Received a positive response from 90% of Employment Services clients who would recommend CPA Ontario Employment Services
- Received a satisfaction rating of “very satisfied” with CPA Ontario Attendant Outreach Services from 80% of clients surveyed (81% of total clients returned surveys this year compared to 66% last year)
- Achieved satisfaction from 91% of clients who would recommend CPA Ontario Attendant Outreach Services
- Collaborated with the Outreach Attendant Service Group, to develop best practices of assessment and intake process for Attendant Outreach Services delivered in the Toronto Central and Central LHINs
- Collaborated with the Outreach Attendant Service Group, to facilitate intake training for service providers who deliver Outreach Attendant Services
- Partnered with Toronto Executive Directors Group to deliver Abuse Awareness Training to all attendants

- Collaborated with provincial community and healthcare service providers to develop best practices for health and safety practices that included emergency preparedness, violence and aggression, networking, workplace inspection and return to work
- Achieved satisfaction from 100% of respondents who felt they were treated with dignity and respect by the Regional Service Coordinators
- Achieved satisfaction from 94.9% of survey participants who received assistance from Regional Services Coordinators
- Achieved satisfaction from 97.3% of respondents who would recommend Regional Services to others in need
- Worked with the Legal Centre to achieve systemic changes that create a future of equality for people with SCI and other physical disabilities
- Supported a private member's bill to provide a tax credit for the purchase of equipment or devices for people with disabilities
- Participated in the following advocacy initiatives: Respiratory Assistance Strategy, City of Toronto Accessible Transportation, Accommodation for Courthouse Accessibility, City of Toronto Taxi Customer Service Issue, Attendant Services for Airlines, Assistive Devices Programme, Ontario Community Support Association

### Attaining Stable Diversified Funding

- Raised gross revenue of over \$590,000 in CPA Ontario's thirteen Wheelchair Relays across the province
- Supported by 100% of staff who made a donation to CPA Ontario
- Supported by 100% of the CPA Ontario Board of Directors who made a philanthropic gift to the organization
- Supported by CPA Ontario Member donors who raised over \$14,000
- Supported by 733 online donors for the Wheelchair Relay Challenge who raised a total of \$163,250 online – 32% of total raised
- Raised over \$150,000, to a total of almost \$1 million raised from the event to date, at the 8th Annual CPA Ontario Curling Bonspiel
- Raised almost \$1.3 million in the last 18 years from the Barbara Turnbull Open Golf Tournament
- Raised over \$150,000 at CPA Ontario's newest event, Celebrate China, with over 270 guests in attendance
- Received 11,247 hours of support for fundraising and community development activities from almost 1,000 volunteers from across the province
- Received \$80,000 from the Federated Health to support CPA Ontario services and programmes

### Excelling at Advocacy That Makes a Difference

- Actively participated on the Built Environment Standards Committee of the AODA to promote barrier-free communities throughout Ontario
- Promoted the development of 5 demonstration projects to increase access to family health services for our members with a SCI
- Formed a provincial SCI network to address systemic barriers that prevent our members with a SCI from enjoying long-term health and equal opportunity as citizens of Ontario
- Brought together SCI stakeholders to create the Ontario SCI Solutions Alliance with four strategic priorities: development of a provincial SCI strategy framework, respiratory support, access to primary care, and resources for attendant services
- Worked with Elections Ontario to help spread the word on accessible voting stations at advance polls in the by-election locations
- Supported Premier McGuinty in his efforts to introduce the Registered Disabled Savings Plan, and participated in a users forum regarding implementation
- Supported a private member's bill to add attendant services to the government's Wait Times Strategy

**“Help me if you can, I'm feeling down. And I do appreciate you being round. Help me, get my feet back on the ground. Won't you please, please help me?”** Help. Lennon/McCartney

## **Anita Kaiser**

*I was injured in a car crash in 1996. While I was recovering at Toronto Rehab I connected with Canadian Paraplegic Association Ontario and their rehab consultants who helped me get the housing, equipment and services that I needed to reintegrate back into the community.*

I also connected with several other people with spinal cord injuries who provided me with great advice and emotional support.

When CPA Ontario formally launched their Peer Support Programme I was immediately interested in becoming a volunteer because I knew how much it benefited me when I was first injured. Now, my husband and I both volunteer as peer and family support.

And these days I have an even greater reason to be involved with CPA Ontario's Peer Support Programme to help show people who have recently been injured that life isn't over. They can still have a wonderful fulfilling life that includes going to school or work, playing sports, getting married and having children.



# 2008/2009 Balanced Scorecard

"And it really doesn't matter if I'm wrong I'm right. Where I belong I'm right. Where I belong I belong." Fixing a Hole: Paul McCartney

Reaching 100% OUTCOME	ANNUAL TARGET	RESULTS
# Total Clients Served (AS, RS, ES, Peer Support, SCI Pilots)	1,408	1,643
# Clients with SCI Served (AS, RS, ES, Peer Support, SCI Pilots)	991	1,174
# Core Services Provided (AS, RS, ES, Peer Support, SCI Pilots, Info)	3,613	4,371
# Direct Service Hours (AS, RS, Peer Support, SCI Pilots, Info)	110,597	119,557
# Clients with NEW SCI Reached (RS, Peer Support)	316	251
# Clients with EXISTING SCI Reached (RS, Peer Support)		188
# Information Requests (Info, RS, Peer Support)	2,070	2,411
# Total Members	1,550	1,330
# Job Placements (ES)	75	69
\$ Unit Cost (AS)	\$34.49	\$36.21

RS: Regional Services. ES: Employment Services AS: Attendant Services

Advocacy OUTCOME	ANNUAL TARGET	RESULTS
# Systemic Advocacy Issues Addressed *	6	7
# Multi-Agency Coalition Memberships	12	24
# Service Enhancements at CPA Ontario Based on New Knowledge	3	10
# 3rd Party Research Reports Released	4	7

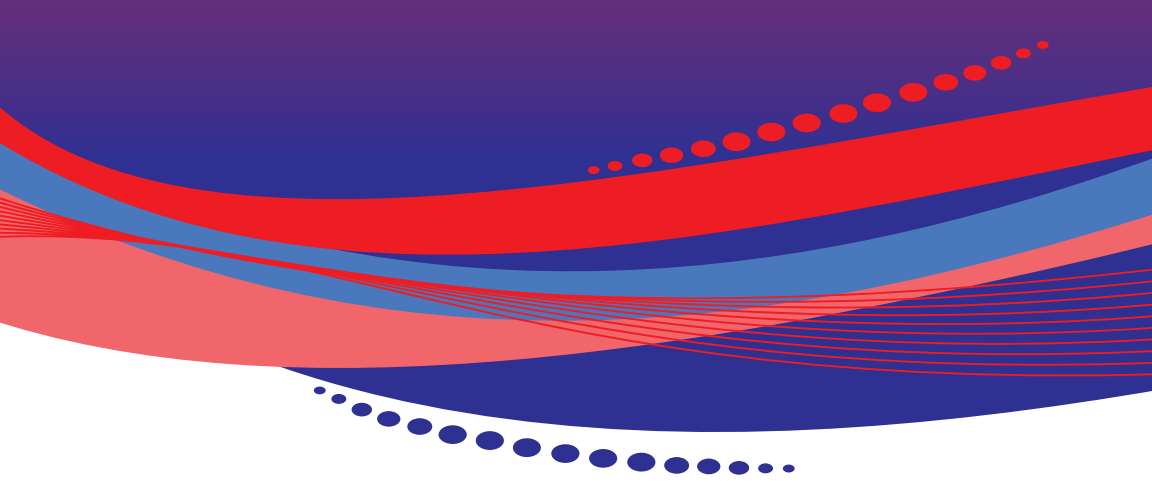
\* • Election Canada voting stations access • Registered Disability Savings Plan • Attendant Services resource increase  
• Human Rights Legal Centre • Bill 109 Tax Credit • Ontario Respiratory Program • AODA

Quality Service OUTCOME	ANNUAL TARGET	RESULTS
% Client Satisfaction (AS, RS, ES)	85%	86.30%
# Volunteers *	580	1,240
# Volunteer Hours **	11,600	14,441
% Board Satisfaction		N/A
% Staff Satisfaction	75%	84%
# Average Training Hours per Employee	20	38
% Staff Turnover	25%	24.80%

\* # Volunteers = Fundraising, Community Development, Board, Peer Support.

\*\* # Volunteer Hours = Fundraising, Community Development, Board, Peer Support

Stable Funding OUTCOME	ANNUAL TARGET	RESULTS
\$ Central Fundraising Revenue Variance	Exceed target	<\$284,049>
\$ Community Fundraising Revenue Variance	Exceed target	<\$35,606>
\$ Increase in MOH Annual Funding (AS+RS)	\$1 million	\$1,121,402
\$ Variance From Budget	Positive	\$480
% Board Donations	100%	100%
% Staff Donations	100%	100%



***“And when the night is cloudy,  
There is still a light that shines on me,  
Shine on until tomorrow, let it be.”***

**Let It Be.  
Paul McCartney**



# CPA Ontario 2008/2009 Treasurer's Report

## Abridged Financial Statements

It is my pleasure to report on Canadian Paralegic Association (CPA) Ontario's financial results for the year ended March 31, 2009.

## Funding

Significant progress was made this year toward the attainment of stable, diversified funding, which is one of CPA Ontario's four strategic priorities.

Grant funding increased by 16% to over \$7.3 million, primarily due to a further \$1 million investment from the Ministry of Health and Long Term Care. This new annualized funding was used to expand service delivery throughout Ontario, including the regions of Mississauga-Halton, Peel-Dufferin and Waterloo-Wellington.

Donations and other public support ended the year at nearly \$2.3 million, down 4% from prior year. Last year's financials had included one-time revenue from the highly successful "Dirty Dancing" fundraising event and revenue is down, comparatively. However, all year long, efforts were focused on developing and expanding fundraising events in communities across Ontario and stewarding relationships with our community and corporate partners.

## Financial Status

Total revenues for the year ended March 31, 2009 increased by 10% to \$9.8 million, the highest revenue for CPA Ontario since its inception. Operating expenses, primarily due to the expansion of programmes and services, increased by a corresponding amount. Fixed asset purchases – primarily leasehold

improvements and computers – amounted to \$116,008 of which \$15,013 was internally funded.

CPA Ontario finished the year with a modest operating surplus of \$1,436.

## Summary

Overall, CPA Ontario had an extremely successful year. Fundraising activities are diversified and support from the Ministry of Health and Long Term Care remains secure. Now, when the world is facing significant economic challenges, CPA Ontario is healthy and strong and will continue to strive for excellence in all services and operations. I am confident that continued support from government, along with our community and corporate partners, will strengthen CPA Ontario's fiscal health and financial stability to ensure further advancement of our mission.

On behalf of the Finance Committee, I wish to express sincere thanks to our volunteers, donors and dedicated staff who helped make this another great year for CPA Ontario. Your hard work, commitment and financial contributions truly made a difference. I hope we may continue to count on your support in the years ahead.

Respectfully submitted,



**Anthony Huxter**  
Treasurer

*"How does it feel to be one of the beautiful people? Tuned to a natural E, happy to be that way. Now that you've found another key, what are you going to play?"* Baby You're a Richman. Lennon/McCartney

## Condensed Statement of Financial Position

As at March 31

	2009	2008
	\$	\$
<b>ASSETS</b>		
<b>Current</b>		
Cash and cash equivalents	829,440	943,690
Grants receivable	2,601	165,159
Accounts receivable	429,740	361,244
Prepaid expenses and other assets	98,470	97,159
<b>Total current assets</b>	<b>1,360,251</b>	<b>1,567,252</b>
<b>Capital assets, net</b>	<b>744,603</b>	<b>798,148</b>
	<b>2,104,854</b>	<b>2,365,400</b>
<b>LIABILITIES AND NET ASSETS</b>		
<b>Current</b>		
Accounts payable and accrued charges	1,084,344	1,346,466
Due to Ontario Paraplegic Foundation	–	–
Deferred revenue	159,201	123,814
<b>Total current liabilities</b>	<b>1,243,545</b>	<b>1,470,280</b>
<b>Long-term</b>		
Deferred capital contributions	655,109	690,356
<b>Total long-term liabilities</b>	<b>655,109</b>	<b>690,356</b>
<b>Net Assets</b>		
Invested in capital assets	89,494	107,790
Surplus	116,706	96,974
<b>Total Net Assets</b>	<b>206,200</b>	<b>204,764</b>
	<b>2,104,854</b>	<b>2,365,400</b>

## Condensed Statement of Financial Activities

Year ended March 31

	<b>2009</b>	<b>2008</b>
	\$	\$
<b>REVENUE</b>		
Donations and other public support, net	2,283,382	2,384,907
Grants	7,313,693	6,289,656
Fees for service	78,545	88,501
Amortization of deferred capital contributions	136,242	144,320
	<b>9,811,862</b>	<b>8,907,384</b>
<b>EXPENSES</b>		
Staff salaries and benefits	6,347,639	5,667,543
Purchased services	1,019,267	973,106
Office	767,050	640,627
Travel	733,972	637,798
Payments on behalf of clients	276,689	324,350
Amortization of capital assets	169,553	179,795
Medical research grants	121,913	120,635
National Office	105,809	120,092
Professional development	95,477	112,682
Miscellaneous	173,057	129,552
	<b>9,810,426</b>	<b>8,906,180</b>
<b>Excess of revenue over expenses for the year</b>	<b>1,436</b>	<b>1,204</b>

## **Wayne MacDonald**

*I began my new normal on Feb 8th, 1999. I was working on a roof and I fell 14 feet to the asphalt pavement below. I sustained some pretty severe head injuries and a burst T-12 vertebrae.*

As I began to accept the new normal that was now my life, I did what I always did. I took the word "NO" as an unacceptable answer to obstacles I wanted to conquer. And I began to discover new and wonderful experiences in my life. Canadian Paraplegic Association Ontario became an important vehicle for me to get my message out to those who are newly injured and veterans alike. I began to pen articles for the *Outspoken* magazine. I mentored many people through the years on living life with a spinal cord injury. And I've written songs about my experiences and those around me. I do appreciate the fact that CPA Ontario has given me the opportunity to come and send my message out to those who are willing to listen.



# Awards & Recognition

## The Kenneth Langford Lifetime Member Award

Recognizes outstanding members of CPA Ontario whose commitment and devotion to the organization's mission have inspired those around them and have led to significant advances for people with spinal cord injuries and other physical disabilities in their communities. This year's recipient is **Harley Nott**.

## The John Gibbons Counsell Award

Recognizes individuals who have demonstrated a personal commitment to the organization having given their time, passion and expertise to advance the cause of people with spinal cord injuries and other physical disabilities. This year's recipients are **Jim** and **Sharon Vigmond**.

## The Bruce Sinclair Direct Aid Award

Is a \$1,000 grant which is awarded to a CPA Ontario member to assist in improving quality of life. This year's recipient is **Darrell Fallowfield**.

## The Darrel Murphy Attendant Award

Recognizes an attendant for exemplary service to CPA Ontario clients. This year's recipient is **Donald Ifill**.

## CPA Ontario Tribute Awards

The Tribute Awards recognize individuals and companies who have made significant contributions to assisting people with spinal cord injuries.

### INDIVIDUAL TRIBUTE AWARDS

Individual Giving: **John Harris**

Peer Support Healthcare Professional of the Year – Hamilton Region: **Diana Herrington**

Peer Support Healthcare Professional of the Year – Toronto Region: **Chantal Letang**

### CORPORATE TRIBUTE AWARDS

Corporate Community Award

**Harris Steel Group Inc**

Employment Services

**Kids Help Phone**

**Home Depot**

### VOLUNTEER TRIBUTE AWARDS

Peer Support Volunteer of the Year

Toronto: **Aurica Cristea**

Hamilton: **Dave Harrison**

Fundraising and Events

**Grey Bruce Chapter**

**Kim Howe**

Provincial-wide Volunteer Award

**Rich VanderWal**

**Joanne Smith**

## Staff Recognition Awards

25 years: **Heather Hollingshead**

15 years: **Cora Vigilia, Marlene**

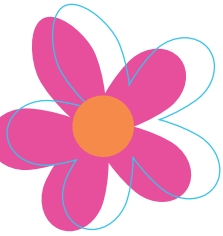
**Thomas-Malcolm**

10 years: **Iolene Grant, Vonnie Stewart,**

**Yvonne Williamson, Delia Barroga,**

**Janet Deonarayan**

*"If there's anything that you want. If there's anything we can do. Just call on us and we'll send it along. With love from us to you." From Us to You. Lennon/McCartney*

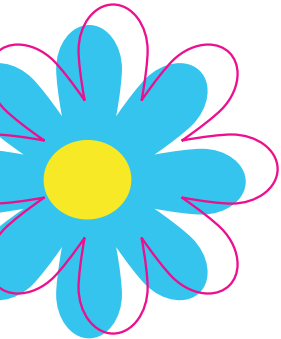


# Here Comes the Sun



"The partnership between the Canadian Paraplegic Association Ontario and Hamilton Health Sciences has been fundamental in facilitating solutions for individuals with spinal cord injury across the continuum in the Hamilton Niagara Haldimand Brant region. This collaborative approach is initiated in the ICU and carries through to rehabilitation; each organization bringing unique strengths to the table. HHS focuses on addressing acute medical issues and initiating the rehabilitation process. CPA Ontario connects individuals with community resources ultimately leading to independence and participation."

**Louise MacRae, Project Manager for the Spinal Cord Injury Solutions Initiative, Hamilton Health Sciences**



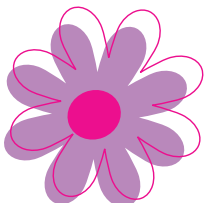
"Since 2002, CPA Ontario has participated in the Awareness Access and Accountability Workshop providing ODSP staff with background and resource information... Thank you CPA Ontario for your invaluable contribution."

**Daria Thompson, Learning and Training Consultant**



"The Lyndhurst Centre of Toronto Rehab and CPA Ontario have a long history of working together, and we look forward to continuing this partnership going forward as we strive to maximize function, health, and well being for our clients following spinal cord injury."

**Anthony Burns, MD, MS, Medical Director, Spinal Cord Rehabilitation Programme, Lyndhurst Centre**



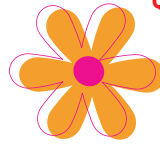
"By forming collaborative partnerships with health institutions, the CPA Ontario is transforming the way we care for people living with spinal cord injuries and other physical disabilities so they can live healthy, independent lives."

**Matt Anderson, CEO, Toronto Central LHIN**



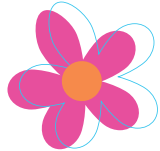
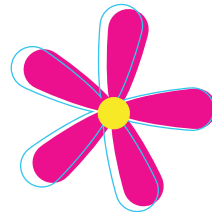
"I am enormously grateful, as a university-based researcher, to have had the opportunity to work with the CPA Ontario over the past 25 years to better understand the issues faced by people with spinal cord injuries living in the community. This partnership has made the research much more meaningful, and my job infinitely more enjoyable!"

**Mary Ann McColl, Ph.D., MTS, Queens University**



"The Ontario Neurotrauma Foundation partners with CPA Ontario to obtain insight that informs our SCI research agenda and connects us to those on the front lines that will benefit and carry our research results into practice."

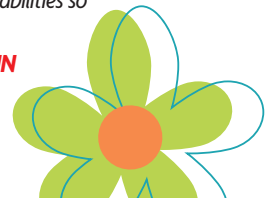
**Kent Bassett-Spiers, CEO, Ontario Neurotrauma Foundation**

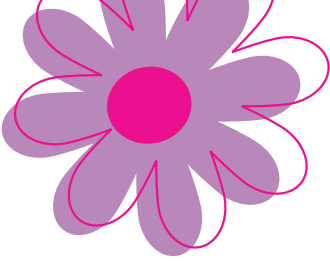


"Our CPA Ontario Job Developer provided great support in helping us find the right people for the right jobs in our organization as well as helping throughout the employment process with accommodation and improving our ability to provide the support and access we needed for their clients."

Thanks for your partnership."

**Naomi Shino, Senior Manager, Administration, Kids Help Phone, National Office**





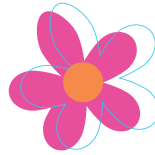
"For over 15 years now we have made client referrals to CPA Ontario so that our members can have assistance with information/resources; job search; career assessment and counselling; case management; job placement and assistive technology assessment and training.

It is without hesitation that we make these referrals because we know that the staff will provide services in a timely efficient manner. Our clients have commented on the compassion and professional support they have received from the staff at the moment of the initial contact to the closing of their file."

**Angela Rodriguez, Manager, Client Services, Toronto Chapter – MS Society of Canada**

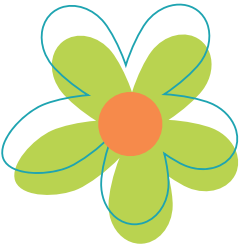
"Working with CPA Ontario has provided quality service integration for individuals in Sudbury and district. The solid partnership we have has allowed ICAN to provide much needed peer support, public education and increase our support to people with spinal cord injuries."

**Valerie Scarfone, Executive Director, ICAN-Independence Centre and Network**



"I teach Disability Studies throughout the MSc. Physical Therapy Programme at the University of Toronto. An important pedagogical principle for teaching this content is to have the voices, knowledge and experiences of people living with disabilities as facilitators to maximize student learning. I truly appreciate the contribution CPA Ontario makes to our programme."

**Karen K. Yoshida, Ph.D., Associate Professor, Department of Physical Therapy, University of Toronto**



"CPA Ontario has been one of the most important organizations for me. CPA Ontario definitely improves the quality of life of the people I have treated for SCI. CPA Ontario has enhanced my research productivity by providing funds to the CPA SCI Laboratory at the Toronto Western Hospital where we are trying to find treatments for paralysis.

CPA Ontario is important for enhancing knowledge translation in the SCI field so that my patients are kept informed of the latest developments with objective and responsible reports. CPA Ontario is important to me because it partners with other organizations such as ThinkFirst to enhance programmes to prevent SCI. Thank you to CPA Ontario for being there for me and my patients!"

**Dr. C.H. Tator, Chair in Brain and Spinal Cord Research, University of Toronto, Division of Neurosurgery**



"Partnering with CPA Ontario has been a mutually beneficial arrangement. We have collaborated on many projects, and can always rely on support for accessibility. It has been great to have another resource available to our community in Sault Ste. Marie."

**Lynn Rosso, Accessibility Office, City Sault Ste. Marie**



**"Little darling, it's been a long cold lonely winter. Little darling, it feels like years since it's been here. Here comes the sun, here comes the sun. And I say it's all right."** Here Comes the Sun. George Harrison

# Programme Sponsor Recognition

*Thank you to those companies that have partnered with CPA Ontario to deliver the highest quality of programmes and services to our clients.*

## Peer Support

Peer Support complements professional services provided in acute hospitals, rehabilitation centres and community-based health and social service agencies. Our valued Peer Support volunteers are people with personal experience with SCI and family members of people with SCI who have all made a positive adjustment and are willing to help those who are newly injured.

### CENTRAL ONTARIO REGION PROGRAMME SPONSORS



McKELLAR STRUCTURED SETTLEMENTS INC.

### OTTAWA REGION PROGRAMME SPONSORS



Nelligan O'Brien Payne

PERSONAL INJURY GROUP  
www.nelligan.ca



## Membership Services

There is strength in numbers at CPA Ontario. Our membership is at the decision-making heart of the largest organization in Ontario for individuals with SCI and other physical disabilities. Through membership, communities are improved, friendships are built and advocacy begins to make a difference. Thank you to our programme sponsors for supporting our core membership services programme, as well as sponsoring our membership forums.

### LEAD PROGRAMME SPONSOR



### PROGRAMME SPONSOR



## Knowledge Mobilization Seminar Series

These series of educational workshops are focused on providing new research to people living with a SCI, their families, and those in their service. This information can be used to empower and inform as life choices are made.



## Information Services

Information Services is a one-stop shop stocked with resources. Speaking from experience, we share knowledge on almost any area you might be interested in exploring, including: travel, sports, entertainment, public transportation services, adapted equipment, vehicle modifications, accommodation, and accessibility standards. This year, we responded to 2,411 information requests.



**SINGER, KWINTER**  
PERSONAL INJURY LAWYERS  
*Representing accident and insurance victims since 1974*



CPA Ontario gratefully acknowledges the contribution made by the Government of Ontario for providing financial support to expand services across Ontario and to promote service coordination with SCI stakeholders in the province.



Thanks to the support of the Toronto Central LHIN, CPA Ontario has been able to better serve people with SCI and other physical disabilities in the Toronto Region.



Thanks to the Ontario Public Service Employees – your ongoing support is truly appreciated.



Thank you for supporting our Ontario SCI Solutions Alliance.

**“Don’t carry the world upon your shoulders. For well you know that it’s a fool who plays it cool. By making his world a little colder.”** Hey Jude, Paul McCartney

# Corporate Sponsors & Donors

Thank you to the following companies that supported CPA Ontario.  
The long and winding road leads us to their door and when we knock,  
they answer!

## Outspoken! Magazine

Co-sponsors of *Outspoken!*, our quarterly magazine, and the Your Health section of the magazine.



**SINGER, KWINTER**  
PERSONAL INJURY LAWYERS  
*Representing accident and insurance victims since 1974*

## Quality of Life



### \$100,000 +

The Dominion of Canada General Insurance Company  
Oatley, Vigmond Personal Injury Lawyers LLP

### \$25,000 – \$99,999

Harris Rebar  
Singer Kwinter Barristers and Solicitors  
SwiftTrade Inc.  
TD Bank Financial Group

### \$10,000 – \$24,999

Burn Tucker, the Personal Injury Group of Doucet McBride  
Coloplast Canada Corporation  
Goldcorp Inc.  
Guy Carpenter & Company (Canada) Ltd.  
Henderson Structured Settlements Inc.  
International Union of Operating Engineers Local 793  
Kino Mobility Inc.  
Lerners LLP  
McKellar Structured Settlements Inc.  
McLean Budden Limited  
Nelligan O'Brien Payne LLP  
Ontario Neurotrauma Foundation  
Pace Law Firm  
Reha Enterprises Ltd.  
The Capital Hill Group Ottawa Inc.  
Thomson Rogers Barristers and Solicitors

### \$5,000 – \$9,999

Baxter's Inc.  
Colangelo Cookson Walker Inc.  
Legate & Associates Professional Corporation  
Lerners LLP  
Reha Enterprises Ltd.  
SCM Insurance Services  
Scotiabank  
Sprott Asset Management  
St. Lawrence Cement Inc.  
Swiss Reinsurance Company of Canada  
The Empire Life Insurance Company  
Thomas Gold Pettingill LLP

**\$1,000 – \$4,999**

Accident Injury Management Clinic (Hamilton) Inc.  
 Aecon Civil & Utilities  
 Algonquin Power EFW Inc.  
 Allen J Wynperle Professional Corporations  
 AON Reed Stenhouse Inc.  
 Arcelor Mittal  
 Avenue Building Corporation  
 Aylesworth LLP  
 Bayshore Home Health  
 BDO Dunwoody LLP Chartered Accountants  
 Carillion Construction Canada  
 Carol Bierbrier & Associates  
 Carranza Barristers & Solicitors  
 Carstar Quality Collision Service  
 Casino Rama  
 Cassels Brock & Blackwell LLP  
 Cavalluzzo Hayes Shilton McIntyre & Cornish LLP  
 Chriscott Logistics Inc.  
 Chubb Insurance Company of Canada  
 City of Orillia  
 Clarence H. Graham Design & Const  
 Cooper Construction Limited  
 Desjardins Federation Des Caisses Du Quebec  
 Deutschmann & Associates  
 Expedia Canada Corp.  
 Foster, Townsend, Graham & Associates  
 Freedman & Associates Marketing Consultants  
 Gamsby & Mannerow Ltd.  
 George Weston Limited  
 Global Benefit Plan Consultants Inc.  
 Gould Leasing Ltd.  
 Greystone Managed Investments Inc.  
 Griffiths McBurney & Partners  
 Handicare  
 Honda of Canada Manufacturing  
 Howard Yegendorf & Associates LLP  
 Hub International Ontario Limited  
 Jack Fireman Professional Corp.  
 Jones Deslauriers Insurance Management Inc.  
 Ken Philp Plumbing & Heating Ltd.  
 Kinross Gold Corporation

Laurel Steel  
 Link-Line Group of Companies  
 LIUNA Local 183 Training & Rehabilitation Centre  
 Mainway Hunter Creighton Insurance Inc.  
 Manulife Financial  
 Mercedes-Benz Canada Inc.  
 MGI Securities  
 Michael Lamont Personal Injury Law  
 Moore & Van Allen, PLLC  
 Morguard Investments Limited  
 Morrison Williams Investment Management Ltd.  
 Motion Specialties Ottawa  
 Mulvihill Capital Management Inc.  
 North Waterloo Farmers Mutual Insurance Company  
 Ocean Partners Canada Limited  
 Ontario Construction Secretariat  
 Ontario Erectors Association Inc.  
 Ontario Formwork Association  
 Operating Engineers Employer Bargaining Agency  
 Operating Engineers Local 793, Non-Profit Housing Inc.  
 Pearson Dunn Insurance  
 Pepsi - QTG Inc.  
 Peter Kiewit Sons Co. Ltd.  
 RBC Financial Group  
 Robert J. Hooper Professional Corporation  
 Rogers Group of Companies  
 Ronald A. Chisholm Limited  
 Rotary Club of Alliston  
 Royal & Sun Alliance Insurance Company of Canada  
 Runnymede Development  
 Scotia Capital  
 SIR Corp  
 Siskinds LLP  
 Smith & Hladil Home Hardware  
 Spriggs Insurance Brokers Ltd  
 TACC Construction Co. Ltd.  
 TD Asset Management  
 The Adapt-Able Design Group  
 The Dorsey Group Insurance Planners Inc.  
 The Motion Group  
 Thistle Printing Ltd.

Tierney Stauffer LLP  
 Torkin Manes Cohen Arbus LLP, Barristers & Solicitors  
 Toronto And Area Road Builders Association  
 Toronto Star Newspaper Limited  
 Town of New Tecumseth  
 Tri-Mach Group Inc  
 UA Local 46  
 United Way of Burlington & Greater Hamilton  
 United Way of Chatham-Kent  
 United Way of Greater Toronto  
 Vachon, Enright & Peter Insurance Ltd.  
 Vale Inco Ltd.  
 Waverley Glen Systems Ltd.  
 Wawanesa Mutual Insurance Company  
 Westhall Investments Limited

**Foundations**

Allstate Foundation of Canada  
 BMO Fountain of Hope Employees Foundation  
 Community Foundation of Ottawa  
 Conn Smythe Foundation  
 CTV Ltd/Chum Charitable Foundation  
 Federated Health Charities Corporation  
 Gillespie Family Foundation  
 Home Depot Foundation  
 J.P. Bickell Foundation  
 John & Deborah Harris Family Foundation  
 Leland Stenehiem Family Foundation  
 Leonard Wolfe Family Charitable Foundation  
 Michael Young Family Foundation  
 RBC Foundation  
 Sifton Family Foundation  
 Tannis 21 Foundation  
 The Buchan Family Foundation  
 The Miriam and Harold Green Foundation

***“Oh yeah, I’ll tell you something, I think you’ll understand. When I’ll say that something, I want to hold your hand.”*** | Want to Hold Your Hand. Lennon/McCartney

# Tracy Anthony

*When a patient (and family) hear for the first time they have a spinal cord injury there is generally shock and disbelief. They really can't believe that this has happened to them and it takes a while for this news to settle in.*

There is usually so much going on in the first few days and weeks post injury, they have surgeries to get through, potential complications like pneumonia, a lot of people end up on a ventilator or with a trach in the beginning so communication becomes another challenge. There is a lot of time to think about what has happened to them and what is going to happen to them and when they're ready I start to introduce the idea of Peer Support.

I've worked with the Peer Support Programme through Canadian Paraplegic Association Ontario for quite a few years now and find their input into the recovery process indispensable. I find that society generally doesn't have a real picture of what it's like to live with a SCI. Many have no idea that they can actually be independent with a SCI and to have the opportunity to speak with, and become connected with, an individual who has survived and flourished is truly a gift.

The individuals at CPA Ontario who I have had the pleasure of working with have always been professional, knowledgeable, open, and most of all, kind.



# Event Sponsors



The Wheelchair Relay Challenge has been going strong for up to 15 years in communities across Ontario. The success of this event in a large part is because of the collaborative spirit of our sponsors. Thank you to all!

## PROVINCIAL WHEELCHAIR RELAY CHALLENGE SPONSORS



### Barrie Wheelchair Relay Challenge

#### GOLD SPONSORS

The Source  
Kino Mobility Inc.  
Rock 95 / Kool Fm  
Barrie Examiner  
Rogers TV  
Sign'z n Design'z

#### SILVER SPONSORS

Quinn Rehab  
Gregor Homes  
Catastrophic Injury Management  
Barrie Hydro  
Ferguson Barristers  
Barrie Taxi  
Medi chair  
Skill Builders

#### BRONZE SPONSOR

Monto Reno Marina

### Brantford Wheelchair Relay Challenge

#### PLATINUM SPONSOR

Ross & McBride, LLP  
Lefebvre & Lefebvre, LLP

#### GOLD SPONSOR

Paquette, Travers & Deustchmann

#### SILVER SPONSOR

Entwistle Health Solutions

#### MEDIA AND PRINT SPONSORS

CHCH News, Hamilton  
Signs Alive, Oakville

#### FOOD SPONSOR

The Warehouse Diner, Brantford

### Cornwall Wheelchair Relay Challenge

#### GOLD SPONSORS

Burn Tucker, The Personal Injury Group of Doucet McBride LLP  
Nelligan O'Brien Payne

#### SILVER SPONSORS

Tierney Stauffer LLP  
Medigas  
Bayshore Home Health  
Benson

#### MEDIA SPONSORS

Standard Freeholder  
ROCK 101.9

### Grey Bruce Wheelchair Relay Challenge

#### GOLD SPONSORS

Sydenham Auction & Appraisal Services Inc.  
Investors Group  
Hydro One  
Mix 106 FM  
Rogers TV

#### SILVER SPONSORS

Grey Bruce Health Services  
Transcontinental Printing RBW Graphic  
Gavillier & Company LLP  
Advance Services

#### BRONZE SPONSORS

Arsenault Foot Services  
BMO Foundation

### Hamilton Wheelchair Relay Challenge

#### PLATINUM SPONSORS

Ross & McBride, LLP  
Findlay Law Offices  
TransCanada

#### GOLD SPONSORS

Robert J. Hooper Professional Corporation  
Henderson Structured Settlements  
Mackesy, Smye Lawyers  
Morris Law Group  
Allen J. Wynperle Professional Corporation

Sunrise Medical

#### SILVER SPONSORS

Durward, Jones, Barkwell  
Liuna Station  
Shinehoft Law Offices

#### MEDIA AND PRINT SPONSORS

CHCH News, Hamilton  
Signs Alive, Oakville

#### FOOD SPONSOR

Jack Astor's, Ancaster

*"In my mind there's no sorrow, Don't you know that it's so? There'll be no sad tomorrow, Don't you know that it's so?"*  
There's A Place: Lennon/McCartney

## **Kitchener (Waterloo Wellington) Wheelchair Relay Challenge**

### **EVENT SPONSOR**

Paquette Travers and Deutesmann

### **HOT WHEELS SPONSOR**

Advanced Therapy

## **London Wheelchair Relay Challenge**

### **EVENT SPONSOR**

Legate and Associates, Personal Injury Lawyers

### **SPRINT SPONSORS**

Siskinds

Foster, Townsend, Graham & Associates

Jack Astor's

### **HOT WHEELS SPONSORS**

General Dynamics Land Systems Canada

Lor Don

Moving Toward Wellness

Adaptable Designs

Accessible Houses

Voyageur Transportation

### **STARTER SPONSORS**

Sean Mackintosh Personal Injury Team

Antony Ruddick Consulting

Omni Insurance Brokers

Motion Specialties London

Sifton Properties

The Downtown Clinic

Injury Management Services

### **FRIEND SPONSOR**

Kellogg's

### **MEDIA SPONSOR**

BOB FM

## **Orillia Wheelchair Relay Challenge**

### **GOLD SPONSORS**

Casino Rama

Kicx FM/The Dock

### **SILVER SPONSORS**

Leon's Orillia

Artech

Orillia Today

McGill Environmental

## **Ottawa Wheelchair Relay Challenge**

### **TITLE SPONSOR**

Motion Specialties

### **GOLD SPONSORS**

TD Canada Trust Ottawa

Nelligan O'Brien Payne

### **SILVER SPONSORS**

Morguard Investments

Howard Yegendorf

Doucet McBride LLP

Invacare

Motion Group

### **BRONZE SPONSORS**

Giant Tiger

Bayshore Home Health

Coloplast

Royal Lepage

SunRise Medical

Islamic Humanitarian Service

Pride Mobility

### **MEDIA SPONSOR**

The Bear

## **Peterborough Wheelchair Relay Challenge**

### **GOLD SPONSORS**

Peterborough Examiner

The Wolf FM / Kruz AM

### **SILVER SPONSOR**

Trent Medichair

### **BRONZE SPONSOR**

Minute Maid

## **South Simcoe Wheelchair Relay Challenge**

### **GOLD SPONSORS**

Alliston Rotary Club

Town of New Tecumseth

Honda Canada

Rock 95 / Kool FM

Rogers FM

### **BRONZE SPONSORS**

Ernie Dean

Oetiker

Bardon Farms

Milligan Fuels

## **Toronto Wheelchair Relay Challenge**

### **ANCHOR SPONSOR**

Harris Steel Group Inc.

### **SPIRIT SPONSOR**

Scotiabank Group

### **STARTER SPONSOR**

Yorkdale Shopping Centre

### **HOT WHEELS SPONSORS**

Baxter Structures

Expedia.ca

Fireman Wolfe LLP

Henderson Structured Settlements

Himelfarb Proszanski LLP

Lerners LLP

Torkin Manes Barristers & Solicitors

### **LEGAL CUP SPONSOR**

Carol Bierbrier & Associates

### **ADDITIONAL SPONSORS**

Adapt-Able Design

Artery Studios

John Harris

Oatley Vigmond Personal Injury Lawyers

Ocean Partners Canada Limited

## **Windsor Wheelchair Relay Challenge**

### **EVENT SPONSORS**

Martin Wunder

Greg Monforton and Partners

### **HOT WHEELS SPONSORS**

Casino Windsor

Loewen Prosthetic Services Inc.

Sibley and Associates Inc.

Windsor Professional Firefighters Benefit Fund

Windsor Firefighters

### **FRIEND SPONSORS**

CAW TCA Canada

Canadian Union Public Employees

Specialized Plaintiff Services Inc.

Copeland's Karate & Fitness Club

## OTHER PROVINCIAL EVENT SPONSORS

### 8th Annual CPA Ontario Curling Classic

#### BREAKFAST SPONSORS

Hub International Ontario Limited  
Scotia Capital Markets

#### LUNCH SPONSORS

Thomas Gold Pettingill Lawyers  
SCM Insurance Services  
Swiss Re Insurance Company Canada

#### RECEPTION SPONSORS

Pearson-Dunn Insurance & Financial Services Inc.

Jones DesLauriers Insurance Management Inc.

#### DINNER SPONSORS

Discount Car & Truck Rentals Ltd.  
McLean Budden  
The Empire Life Insurance Company

#### GOLD SPONSOR

Guy Carpenter & Company

#### SILVER SPONSORS

Discount Car & Truck Rentals Ltd.  
McLean Budden

The Empire Life Insurance Company

#### BRONZE SPONSORS

Claims Pro

Swiss Re Insurance Company Canada  
Thomas Gold Pettingill Lawyers

#### GRANITE SPONSORS

HKMB

Hub International Ontario Limited  
Jones Deslauriers Insurance

Management Inc.

Pearson-Dunn Insurance & Financial Services Inc.

Scotiabank

#### FRIENDS LEVEL SPONSORS

AON Reed Stenhouse Inc.

CARSTAR Canada

Mainway Hunter Creighton Insurance Brokers Ltd.

Royal & Sun Alliance Insurance Company

The Dorsey Group Insurance Planners Inc.

Vachon, Enright & Peter Insurance Ltd.

Wawanesa Mutual Insurance Company

#### ADDITIONAL SPONSORS

Cade Associates Insurance

Cassels Brock & Blackwell LLP

Chubb Insurance Company of Canada

Davidson de Laplante Insurance

Spriggs Insurance Brokers Ltd.

St. George's Golf & Country Club

William C. Aitken Insurance Limited

William G. Waters Insurance

### The 17th Charity Open (Oviinbyrd)

#### EVENT SPONSOR

Goldcorp Inc.

#### GOLF SPONSOR

Harris Rebar

#### DINNER SPONSOR

Sprott Asset Management

#### COCKTAIL SPONSOR

Bob Buchan

#### LUNCH SPONSOR

Cassels Brock & Blackwell LLP

#### PRIZE SPONSORS

GMP Securities L.P.

Colangelo Cookson and Walker

#### PLAYER GIFTS SPONSOR

Gould Leasing

#### WINE SPONSOR

Diamond Estates Wines and Spirits

#### BEER SPONSOR

Molson Canada

#### PRINTED MATERIALS SPONSORS

Q30 Design Inc.

Quebecor Merrill Canada Inc.

#### CIGAR SPONSOR

B. Sleuth & Statesman Inc.

#### HOLE SPONSORS

Aylesworth Thompson Phelan

O'Brien LLP

Cassels Brock & Blackwell LLP

DSM Leasing

George Weston Limited

Goldcorp Inc.

Gould Leasing

Harris Rebar

Kinross Gold Corporation

MGI Securities

Muskoka Teak

Pepsi-QTG

Port Sandfield Marina

RBC Capital Markets

RBH Inc.

Studio B Home

T.A. Appliance

### Barbara Turnbull Open Golf Tournament

#### EVENT SPONSOR

IUOE Local 793

#### DINNER SPONSOR

St. Lawrence Cement

#### RECEPTION SPONSOR

McLean Budden Ltd.

#### LUNCH SPONSOR

Peter Kiewit Sons Co. Ltd.

#### SWING ANALYSIS SPONSOR

TD Asset Management

#### CART SPONSOR

Greystone Managed Investments Inc.

#### PUTTING SPONSOR

Global Benefit Plan Consultants

#### GIFT SPONSOR

Genumark

#### HOLE IN ONE SPONSOR

CMD Insurance

#### HOLE SPONSORS

Aecon Group

Avenue Building Corporation

BDO Dunwoody

Benefit Plan Administrators Limited

Carillion Construction Canada

Cavalluzzo Hayes Shilton McIntyre & Cornish

Cooper Construction Ltd.

Greater Toronto Sewer & Watermain Contractors

Link-Line Contractors Ltd.

LUINA Local 183 Training Centre

Manulife Financial

Morrison Williams Investment

Management LP

Mulvihill Capital Management Inc.

Ontario Construction Secretariat

Ontario Erectors Association

Ontario Formwork Association

Operating Engineers Employer

Bargaining

TACC Construction Ltd.

The Toronto Star

Thistle Printing

Toronto & Area Roadbuilders

Association

United Association of Plumbers &

Steamfitters Local 46

#### ADDITIONAL SPONSORS

Collin Barrows Winchester Chartered

Accountants

**“Roll up (To make a reservation), roll up for the mystery tour. The magical mystery tour is waiting to take you away, waiting to take you away.”** Magical Mystery Tour: Lennon/McCartney

## Event Sponsors

Construction Labour Relations  
Association  
Delgant  
LeNoury Print Connexions  
Paul J. Greene & Company

### **Celebrate China**

#### **EVENT SPONSOR**

The Dominion of Canada General  
Insurance Company

#### **DIAMOND SPONSOR**

Lofranco Chagpar Barristers

#### **GOLD EAGLE SPONSOR**

Entertaining Interiors

#### **GOLD DRAGON SPONSOR**

Oatley, Vigmond Personal Injury  
Lawyers LLP

#### **GOLD PHOENIX SPONSOR**

Ronald Smith & Associates Inc.

#### **MEDIA SPONSOR**

Fairchild Radio

#### **JADE BENEFACTOR TABLES**

Anonymous  
Boland Howe LLP Barristers & Solicitors  
Carranza Barristers & Solicitors  
Fidelity Property Management  
Limited

J & K Economic Consultant

Oatley Vigmond Personal Injury  
Lawyers LLP

Pfizer Inc.

York Street Dispute Resolutions  
Group Inc.

#### **GENEROUS GIFTS**

Jack Fireman

Jones Dispute Resolution  
Corporation

Network Reporting & Mediation

RBC Foundation

Rick Weiler

YKL Holdings Ltd.

W.P. McCague

### **Hamilton NO Limits Experience**

#### **AUDREY HEPBURN**

#### **SPONSOR**

Mackesy, Smye

#### **PAUL NEWMAN SPONSORS**

Ross & McBride LLP

Robert J. Hooper Professional  
Corporation

Morris Law Group

Michael Lamont Law

Allen J. Wynperle Professional  
Corporation

#### **LUCILLE BALL SPONSORS**

Henderson Structured Settlements

Bayshore Home Health

Findlay Law Offices

Stanley M. Tick & Associates

#### **MEDIA SPONSOR**

102.9 K-Litefm, Talk 820, Astral Media

#### **TUXEDO SPONSOR**

Tuxedo Royale, Mapleview Mall,  
Burlington

### **London Information Session Event**

#### **EVENT SPONSORS**

Lerners

Legate and Associates, Personal  
Injury Lawyers

#### **PROVINCIAL SPONSOR**

Ferguson Barristers

### **London Summer Spectacular**

#### **EVENT SPONSOR**

Coloplast

### **Ottawa Champagne Charity Auction**

#### **PRESENTING SPONSOR**

The Dominion of Canada General  
Insurance Company

#### **GOLD SPONSORS**

Star Marketing Group

Ottawa Congress Centre

St. Joseph Communications

#### **SILVER SPONSORS**

TD Financial Group

Norguard Investments

Stem Cell Network

Bostonian Executive Suites

Ontario Medical Supply

AVW\*TELAV

#### **MEDIA SPONSORS**

A Channel

The Ottawa Business Journal

KISS FM

### **Orillia Golf for CPA Ontario**

#### **EVENT SPONSORS**

Kelsey's Orillia

Montana's Orillia

#### **LUNCH SPONSOR**

Casino Rama

#### **HOLE SPONSORS**

Burleigh Custom Homes

Kicx FM

K. Knight Construction

Landstar Ranger

Orillia Dodge

Draught Services

Mid Ontario Disposal

Kutting Edge

B&B Plumbing & Electrical

Cockburn Refrigeration

Unison

Hunter Drain Cleaning

BSM Accounting

## Pushing Brooms for Charity – Grey Bruce Bonspiel

### EVENT SPONSOR

Smith Hladil Home Building Centre

### DRAW SPONSORS

Clarence H. Graham Design & Corporation

Transcontinental RBW Graphics

### ICE SPONSORS

Gamsby & Mannerow Ltd.

Ken Philip Plumbing & Heating

RAM Trophy & Sportswear

The Dominion of Canada General Insurance Company

Walter Bumstead Insurance

### ROCK SPONSORS

Harold Sutherland Construction Ltd.

Godin Electrical Ltd.

Sydenham Auction & Appraisal Services Inc.

## Ski & Snowboard Day

### EVENT SPONSOR

The Dominion of Canada General Insurance Company

### APRÉS SKI RECEPTION SPONSOR

Stonegate Private Counsel LP

### FUN RACE SPONSOR

Runnymede Development Corporation Limited

## MAKING DREAMS POSSIBLE SPONSOR

Lerners LLP

### J-BAR SPONSORS

Freedman & Associates Inc.

Marketing Consultants

Handicare

Waverley Glen

Westhall Investments

### COMMUNITY SPONSORS

Advanced Health Care

Drive Medical of Canada

Drug Trading

Ipex Incorporated

Interward Asset Management

Lancorp Construction

Mediven Compression Stockings

MMM Group

Professional Orthopaedic Products

The MBTW Group

### ADDITIONAL SPONSORS

Angela Mannino

The Sernas Group

Tom Scanlan

## Swing Your Sticks Golf Tournament – Owen Sound

### CORPORATE SPONSORS

David Clark, BMO Nesbitt Burns

Wayne McIntee, McIntee Real Estate

The Sun Times

Kia of Owen Sound

Northern Heating

Kelsey's

Stone Tree Golf & Fitness

Clancy Builders Ltd.

Graham Design & Construction

Doug Cameron Hyundai Subaru Mazda

RAM Promotional

Centennial Windows

Bill Wildeboer RCR Royal LePage

### FLIGHT SPONSORS

Contractor Rental Supply

Construction Products

Coin Acceptors

Georgian Bay Fire & Safety

IPC Bill Black

Investors Group

King & Associates

Walker Bumstead Insurance

Chatsworth Insurance

McArthur Tire

HJM Insurance

Leon's

Digital Office Solutions

Excellence in Manufacturing

Consortium

McMillan Builders

Sauble Golf Course

### COMMUNITY PARTNERS

Armstrong Water

Wine Expert

Middlebro' Stevens

Bert Leeder

## Windsor Summer Spectacular

### EVENT SPONSOR

Coloplast

*“When you’ve seen beyond yourself – then you may find, peace of mind, is waiting there – and the time will come when you see we’re all one, and life flows on within you and without you.” Within You Without You. George Harrison*

# Donors

CPA Ontario wants to thank our “Friends” ...without their support, we wouldn't get by.

## \$20,000 +

Estate of Helen Morton  
Butler  
Estate of Mildred E. Milton  
Estate of David Peacock  
Robert Stevenson

## \$10,000 - \$19,999

John Harris  
Estate of C. Edward Watters

## \$5,000 - \$9,999

Anonymous  
Bernard Gluckstein  
Glenn Howard  
Estate of Eber Pollard  
Grace Smeltzer

## \$1,000 - \$4,999

William Adair  
Joanne Beaton  
Richard J. Boxer  
Christopher Collins  
Cathy Craven  
Terry Dempster  
John W. Dickson  
Bill Duck  
Jack Duffy  
Anthony Huxter  
Bev Jenkins  
Jim Mann  
Susan McInnis  
Sandra Nymark  
Robert R. Purvis  
Trevor Roberts  
Michael Shannon  
Estate of Ethel Jean  
Southworth  
Estate of Helen Allen Stacey  
Susan Swanson  
Estate of Iris Thomas  
Estate of Clem Todd  
Jim Waite  
Trevor Wall  
Lorraine Walter  
Patricia Warriner  
Martin Wunder  
Allen J. Wynperle

## Opening Doors – Monthly Donors

Manny & Paula Agulnik  
Margaret Ainsworth  
Yezdi Antia  
Garo Aprahamian  
Beryl Babb  
Ada Balcer  
Mila Berenchtein  
Basil Bernier  
Paul Britton  
Iona Brookes  
Kenneth Brown  
Mai Bui  
David Campbell  
William Charney  
Jamie Church  
Beverley Churchill  
Val Cleroux  
Stephen H. Coombs  
Chiara Cousineau  
Janos Csaba  
Charles Daley  
Maureen Day  
Peter Diephuis  
Joseph Dooley  
Raymond Drouillard  
Orest Dulyba  
Barbara Farrell  
James M. Feeney  
Gord Fergusson  
Thelma Ferguson  
G. Ferrone  
Jindrich Fiala  
Norm Freedman  
Raymond Gils  
Carol Graham  
Dorothy Graham  
Donald Gray  
Karen Hahn  
Fay Halliday  
Jon J. Holmstrom  
Kevin Hunter  
Doris Hutchence  
Carol Jamieson  
Robert Jekyll  
Thomas Kerr  
Jeanette Kneider  
Brian D. Lawson

M LeFevre  
Dianne M. Lesperance  
Rick Lewcock  
Laurent Loranger  
Jim MacLachlan  
Kievin H. Mathieu  
Bernard F. Matt  
Shirley McCloy  
J W. McMillan  
Marion McPhedran  
Sally A. Mongraw  
Edna Morbin  
Michael Morgan  
Robert C. Morris  
Percy Mount  
Eileen F. Munro  
Irina Mykhaylov  
Kevin Nolan  
John North  
Sandra H. Nuttall  
Elisabeth Oelmann  
Joseph O'Neill  
Paul Peer  
Ron Phillips  
Sally P. Powell  
Thomas Rawson  
Liam Ready  
T. Edward Reed  
Douglas Reid  
Gary Reinblatt  
Sylvia J. Rigby  
Stanley W. Robertson  
Dorn Roche  
Alex Ross  
Joseph Sarta  
Kathleen Schneider  
Ronald Schokking  
Mohammad Shafiq  
John Shepherd  
Annette L. Shiffman  
Margaret W. Smith  
Stephen Smylie  
Janos G. Spiro  
Kirk F. Stevens  
Diana N. Stott  
Tomi Tada  
Pamela C. Thompson  
Lydia Vales  
Wally Vestervelt  
Nancy West  
Charlotte Wilson  
Whitney Woloshyn

## Donations in Honour of

Karey Carson  
Brian Cameron  
Joseph Pileggi  
Tina Salem

## Donations in Memory of

Carolyn Bamford  
Norma Helen Bogie  
Margaret Canning  
Robert Cybulski  
Patricia Rose Dixon  
Robert Downey  
Anisa Fatima  
Peter Hawkins  
Leib Issac  
Geraldine Joan Kuhn  
Craig Lalonde  
G. Kenneth Langford  
Raymond Douglas Lauder  
Fernand Lavigne  
Theresa Lear  
Edward K. Lutes  
Joan M. Lagsdin  
Hughie MacInnis  
Jeannine Mayteu  
Ronald William McInnes  
John McLaren  
Terry McNeil  
Steve McPherson  
John Mohan  
Jack Moro  
David Peacock  
Norman Peterson  
Jack Pugh  
Denise Quesnel  
Feiga Basha Rubinoff  
Ross Rutledge  
Harold Schmidt  
Dan Tapo  
Francesco Tassone  
George Traill  
Mark Vitorino  
Bob Whyte  
Yuet Wing Kan

## Leslie Lam

*I am a pharmacist owner of Woods Pharmacy. Having been in a wheelchair for several decades has blessed me with lots of wonderful experiences and friendships.*

As a volunteer with Canadian Paraplegic Association Ontario's Peer Support Programme, I appreciate what a tremendous joy it is to share these wonderful experiences with those who have recently been injured. We may not be able to control the outcome of our lives but we certainly can do our part to help each other to overcome our challenges in a positive manner.

When we realize what can be accomplished with what we are given despite what has been taken away, lives will be transformed.

Contributing towards transformed lives leaves an everlasting impact which is far better than working for something temporal. It is for this reason that I am privileged to be a CPA Ontario volunteer.



# Office Directory

Call, click or visit for more information about our programmes and services, and how you can get involved.

## Provincial Office and Toronto

520 Sutherland Drive, Toronto, ON M4G 3V9  
Telephone: 416-422-5644 • Fax: 416-422-5943  
Toll Free: 1-877-422-1112

## West Office – Toronto

306–1120 Finch Avenue West, Toronto, ON M3J 3H7  
Telephone: 416-241-1433 • Fax: 416-241-2466  
Toll Free: 1-866-318-9990

## Barrie

111–80 Bradford Street, Barrie, ON L4N 6S7  
Telephone: 705-726-4546 • Fax: 705-726-5054  
Toll Free: 1-800-870-5670

## Hamilton

c/o Hamilton Health Sciences  
Chedoke Site, Holbrook Building, Room H115  
565 Sanatorium Road, Hamilton, ON L8N 3Z5  
Telephone: 905-383-0216 • Fax: 905-383-5021  
Toll Free: 1-877-262-3366

## SCI Pilot For Spinal Cord Injury Solutions Initiative Office

6 South/West Room 6–42, 237 Barton Street East  
Hamilton, ON L8L 2X2  
Telephone: 905-527-4322

## Kingston

772 Blackburn Mews East, Kingston, ON K7P 2N7  
Telephone: 613-547-1391 • Fax: 613-547-1393  
Toll Free: 1-866-220-7539

## London

3–1111 Elias Street, London, ON N5W 5L1  
Telephone: 519-433-2331 • Fax: 519-433-3987  
Toll Free: 1-866-433-9888

## Mississauga Halton/Peel Dufferin

175–2 County Court Blvd., Brampton, ON L6W 3W8  
Telephone: 905-459-6965 • Fax: 905-459-0283  
Toll Free: 1-866-287-1689

## Muskoka

PO Box 327, Kearney ON P0A 1M0  
Telephone: 705-636-5827 • Fax: 705-636-7223  
Toll Free: 1-877-803-5678

## Ottawa

230–1101 Prince of Wales Drive, Ottawa, ON K2C 3W7  
Telephone: 613-723-1033 • Fax: 613-723-1060  
Toll Free: 1-888-723-1033

## Peterborough

3–203 Simcoe Street, Peterborough, ON K9H 2H6  
Telephone: 705-743-2507 • Fax: 705-743-2508  
Toll Free: 1-888-643-2507

## Sault Ste. Marie

3–260 Elizabeth Street, Sault Ste. Marie, ON P6A 6J3  
Telephone: 705-759-0333 • Fax: 705-759-0335  
Toll Free: 1-866-531-1513

## Sudbury

c/o ICAN (Independence Centre and Network)  
765 Brennan Road, Sudbury, ON P3C 1C4  
Telephone: 705-671-2444 • Fax: 705-671-2446  
Toll Free: 1-877-671-2444

## Thunder Bay

1201 Jasper Drive, Suite B, Thunder Bay, ON P7B 6R2  
Telephone: 807-344-3743 • Fax: 807-344-9490  
Toll Free: 1-866-344-4159

## Waterloo Wellington

1–1382 Weber Street East, Kitchener, ON N2A 1C4  
Telephone: 519-893-1267 • Fax: 519-893-2585  
Toll Free: 1-888-893-1267

## Windsor

c/o Windsor Regional Hospital, Western Campus  
1453 Prince Road, Windsor, ON N9C 3Z4  
Telephone: 519-253-7272 • Fax: 519-253-7279  
Toll Free: 1-877-253-7279

## York Region

c/o CPA Ontario – Head Office  
Telephone: 705-725-9203 • Fax: 705-725-1359  
Toll Free: 1-866-953-7357

[www.cpaont.org](http://www.cpaont.org)

Charitable Registration  
# 11883 5081 RR0002