

DREAM BIG



2007-2008 Annual Report

DISCOVERY



Wayne

Injured: 1999. Kayaks, Scuba Dives, Travels the World and Supports the SCI Community.

Our Mission

To assist persons with spinal cord injuries and other physical disabilities to achieve independence, self-reliance and full community participation.

Why we're needed

- A spinal cord injury (SCI) can happen to anyone at any time and it is one of the most traumatic events to occur in an individual's life
- There are 350-400 new spinal cord injuries every year in Ontario – that is almost one Ontarian sustaining an injury every day
- Current estimates indicate there are approximately 12,000 Ontarians living with a SCI
- 84% of injuries occur to people under the age of 34
- The cost of a SCI to the Canadian healthcare system can be between \$1.25-\$25 million over an individual's lifetime depending on severity of injury
- No other organization in Ontario offers services for people with SCI from acute care right into old age

What We Do

CPA Ontario serves people with spinal cord injuries and other physical disabilities through the provision of consistent, holistic, individualized and quality-assured services during every step of recovery. Programs and services include:

- Attendant Services
- Client Services
- Community Advocacy
- Direct Aid
- Employment Services
- Information Services
- Membership Services
- Peer Support

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2007/2008 Chair and Executive Director's Report

In 1945, a few very special WWII veterans got together and imagined a world where people with spinal cord injuries (SCI) did not have to live in institutions any more. They reached out to friends, families, medical professionals, and businesses to build partnerships that helped them realize their dream of assisting people achieve independence, self-reliance and full community participation. They formed the Canadian Paraplegic Association.

Today, the Canadian Paraplegic Association Ontario (CPA Ontario) proudly follows in their footsteps and presents to you the 2007/08 Annual Report that highlights the past year's achievements.

In the 2007/08 year we continued to implement our expansion plan and opened new offices to support 1,308 people through our programs and services. Thirteen offices across Ontario delivered 98,333 hours of service. 853 of the clients served have a SCI. Our client-centered services received a satisfaction rating of 91%. We are especially grateful to the Government of Ontario's Ministry of Health and Long Term Care for increased annual funding that enables CPA Ontario to play an essential partnership role with the Local Health Integration Networks (LHIN) in furthering health and citizenship for Ontarians living with a SCI.

Our fundraising revenue and public support are higher than they've ever been totaling \$2,384,000 this year! As you will see further in this report, we have turned this money into direct service for clients across Ontario.

This past year CPA Ontario invested in

developing productive partnerships in the public and private sectors. We united with Toronto Rehab to develop an innovative SCI Information Centre. In partnership with the Ontario Neurotrauma Foundation (ONF) and others, we formed the Ontario SCI Solutions Alliance as a framework to drive increased cooperation, collaboration and coordination among people living with SCI, service providers and researchers. We formed local SCI Solutions Alliances in collaboration with the LHINs in Champlain, Erie St. Clair, and Hamilton, Niagara, Haldiman, Brant. We continued to develop an innovative, best practice model to assist people with a new SCI through our SCI Pilot partnership with Hamilton Health Sciences, ONE, McMaster University and the Rick Hansen Foundation.

CPA Ontario continued to invest in SCI research by funding the CPA Ontario Post Doctorate Fellowship with Toronto Rehab and the University of Toronto, and by funding the SCI cure research of Dr. Charles Tator at University of Toronto and Toronto Western Hospital. We worked with the Ontario SCI research leader ONF to provide Knowledge



Our clients motivate us to do the best we can. We rise to the challenge. Every triumph captured in these pages is owned by all involved.

Mobilization Seminars that put new knowledge in the hands of people living with a SCI to empower and inform their journey to recovery.

During 2007/08 CPA Ontario completed an extensive consultation with community stakeholders to determine strategic priorities to guide our efforts over the next three years. The result was affirmation and refocusing of the following four strategic priorities.

- Excelling in advocacy that makes a difference
- Delivering only high quality, core services
- Securing sustainable and diversified funding
- Excelling at reaching and serving our clients and the broader stakeholder population

We look forward to aggressive implementation of these exciting plans over the next three years. CPA Ontario will continue to use a Balanced Scorecard to report on our success to assure maximum accountability and transparency.

The truth is that these accomplishments happen because of the people CPA Ontario works for; because of the staff who serve

them, and because of the people who help us do what we do - including sponsors, funders, partners, and our volunteers.

Throughout this year's Annual Report you will see images of people expressing joy, courage, discovery and fulfillment. These images show the potential of life. The moments captured on film open up possibilities in our own minds.

Dare to imagine what the next year holds for people living with a spinal cord injury. Please join us to help make those dreams become reality. Dream Big!

Kevin Marshman
Chair, Board of Directors

William Adair
Executive Director

June 2007

INSPIRATION



Richard

Injured: 1992. Rehab Consultant, Skier and Peer Support Volunteer.

Awards & Recognition

G. Kenneth Langford Lifetime Member Awards

THE HONOURABLE GEORGE

SMITHERMAN, Minister of Health and Long-Term Care for Ontario, M.P.P. Toronto Centre-Rosedale.

CPA Ontario is proud to recognize George Smitherman for his leadership in the healthcare sector. Minister Smitherman demonstrates a true compassion for disability issues and has been a true champion of the SCI cause. His commitment to client-focused healthcare has a huge impact for people with SCI on their road to recovery and full participation in their communities. He has supported CPA Ontario for many years through event participation and partnerships. With Minister Smitherman's commitment and stalwart support, CPA Ontario has dramatically expanded its services and is now able to reach more people with SCI than ever before.

George Smitherman has served as Minister of Health and Long-Term Care, Deputy Premier and Toronto Regional Minister since 2003.

THE HONOURABLE DAVID C. ONLEY,

Lieutenant Governor of Ontario.

Last November, CPA Ontario presented the G. Kenneth Langford Lifetime Membership Award to David Onley, who has shown the same determination, commitment and passion for our mission as one of our founding members, Ken Langford.

We are thrilled that David Onley will continue to spread the message of accessibility and inclusion to audiences at speaking engagements throughout the province.

John Gibbons Counsell Award

BONNIE AND TIM GOULD are recipients of this year's John Gibbons Counsell Award,

presented in memory of CPA Ontario's founder. The award recognizes individuals who have demonstrated a personal commitment to the organization, having given their time, passion and expertise to improve the lives of persons with a SCI.

Bruce Sinclair Direct Aid Award

DAVE HARRIGAN is the recipient of this award. It was established in honour of Bruce Sinclair, one of CPA Ontario's Honourary Board Members, whose ingenuity, vision and leadership helped the organization make great strides during the past decade. The award carries a \$1,000 grant.

Darryl Murphy Attendant of the Year Award

MERLE BARCLEY is the recipient of this award, named in memory of the late Darrel Murphy who dedicated years of service to CPA Ontario's Attendant Services Programme. In his memory, the Darrel Murphy Attendant of the Year Award is presented to the Attendant that has demonstrated excellence in the following five areas: leadership; dependability; team work; client satisfaction; skill and ability.

CPA Ontario Tribute Awards

These awards recognize the outstanding contributions of individuals, charitable foundations and corporate partners whose contributions allow CPA Ontario to serve its clients and members to accomplish the organization's mission. The 2007 /2008 recipients are:

Individual Tribute Award

ROBERT STEVENSON (Individual Giving)

SERA NICOSIA (Peer Support Healthcare Professional of the Year – Hamilton)

PEYTON VANDAMME (Peer Support Healthcare Professional of the Year – Toronto)

Corporate Tribute Award

TD BANK FINANCIAL GROUP (Corporate Community Award 2008)

SWIFT TRADE (Corporate Community Award 2007)

PLAN CANADA (Employment Services)

RTW INTEGRATED HEALTH MANAGEMENT

INC. (Employment Services)

Volunteer Tribute Award

TRACY ANTHONY (Health Care Professional Award of Merit)

PAUL BRITTON (Peer Support Volunteer of the Year)

JILL HOPKINS (Fundraising & Events)

MICHAEL SHANNON (Fundraising & Events)

Staff Recognition Awards (Length of Service) 2007/2008

For the 2007/2008 year, CPA Ontario

formally recognized eighteen (18) staff members who have reached a significant milestone in their careers. Their hard work and efforts has helped CPA Ontario to move forward in accomplishing our goals and achieving our vision. We would like to take this opportunity to thank the following staff for their contributions to our organization.

10 years

JOHN AGNEW, LUCILDA BLAKE,

ANDREA CAMPBELL, JOAN GAYLE,

SUSAN HOWATT, DONALD IFILL,

ARIE KOJOKARO, VERONICA MCFARLANE,

DERICK MORGAN, KEVIN ROGERS,

LUCYNA SKARZYNSKI, MARCIA SMIKLE,

DOMINADO VILLANUEVA,

15 years

BILL ADAIR, DELCITA BROWN, VERA HARRIS,

DONNA MCKENZIE, THERESA POWER

Ste. Marie, bringing the total number of coordinators to 16

- Opened new regional offices in Sudbury and Sault Ste. Marie
 - CPA Ontario responded to 2,395 information requests across the province
 - Continued implementation of the SCI Pilot Model demonstration project in Hamilton, Niagara, Haldimand, Brant LHIN areas connecting with 46 individuals and providing 220 hours of service
 - Collaborated with Toronto Rehabilitation Institute to develop the SCI Information Centre - a provincially-focused interactive resource housed at Lyndhurst that will serve as a model for future rehabilitation centres across Ontario
 - Continued discussions with the Aboriginal community to do a needs analysis and develop plans for assistance
 - Led the formation of Champlain SCI Solutions Alliance and the Erie St. Clair Rehabilitation Network to ensure improved quality and access to services
 - Created pathways for inclusion with key players, stakeholders, organizations, institutions, hospitals, networks, governments, researchers, and private sectors required to implement the best practices outlined in the Provincial SCI Strategy Plan
 - Held the 10th anniversary celebration of the Employment Resource Centre
 - Held the Access to Capital Symposium for entrepreneurs with disabilities with over 100 individuals in attendance
 - Chaired the Steering Committee for the Job Opportunity Information Network (JOIN, Toronto), leading to the signing of a governance document between 26 employment service providers for people with disabilities
 - Held 94 Public Education and Information Services events throughout
- the province on topics as varied as skin and wound care to vehicle modification to care-giving and relationships.
 - Trained 37 new Peer Support volunteers to be able to connect with people who are newly injured and to others who have an SCI-related issue and want support
 - Presented the Ken Langford Award to The Lieutenant Governor of Ontario, the Honourable David C. Onley, for his contributions to people with disabilities in Ontario
 - CPA Ontario sent keynote speakers to the Krembil Neuroscience Symposium
 - Held the 3rd Annual Sex, Wheels and Relationships Forum in Toronto
 - Created and held 132 events across the province – a growth of 63% since last year
 - Achieved a 40% increase in media coverage of issues important to people with spinal cord injuries
 - Increased the circulation of Outspoken! magazine by 10%
 - Created a new “look and feel” for the CPA Ontario website, www.cpaont.org, including a registration and pledge system that will enhance fundraising
 - Created and distributed new membership brochures
 - 243 CPA Ontario clients were provided with financial assistance through our Direct Aid program (total amount granted: \$121,000)

Implementing Quality Assured Services

- A total of 1,308 clients were served with 98,333 hours of service
- 73 paid job placements were secured for job seekers with disabilities
- 90% of Employment Services clients rate our services as good or excellent
- 97% of Employment Services clients would recommend CPA Ontario Employment Services

G. KENNETH LANGFORD 1917-2008. George Kenneth Langford (Ken) – lawyer, military officer, visionary, activist, husband, father and outstanding Canadian – died May 8, 2008 in his 91st year.

Ken was the former Managing Director of the Canadian Paraplegic Association; Member of the Lyndhurst Hospital Board; Former Chairman of the National Council of Veteran's Association; Honorary Member of the Sir Arthur Pearson Association of War Blinded.

Bill Adair, Executive Director of CPA Ontario states, “With Ken’s passing Canada has lost one of our most dear unsung heroes. His devotion to helping others in Canada and around the world return to a fulfilling life following a spinal cord injury is unsurpassed. Ken’s inspired work will continue to fuel our mission at CPA today and in the years to come.”

**2007/2008 Highlights****Reaching 100% of People with SCI**

- Successfully reached 285 new people with SCI to assist them on their journey to recovery
- Successfully reached 14,193 individuals including clients, family members, volunteers and those making information requests to provide needed services

- Created a new Regional Services position with a focus on Francophone services. This position will assist CPA Ontario in reaching and serving Francophone Ontarians with a SCI
- Expanded one of our cornerstone services by adding Regional Services staff in Windsor, York Region, Sudbury and Sault

- 120 clients were provided 87,785 service hours through Attendant Services
- 91% satisfaction rate achieved from clients in the Attendant Services program
- Membership Services supported 1,267 members
- 1,517 volunteers contributed 14,122 hours of time to support CPA Ontario's programs, services, fundraising and community development initiatives

Excelling at Advocacy That Makes a Difference

- CPA Ontario continued the push for equality in opportunity and justice for Ontarians living with a SCI
- "Excelling at advocacy that makes a difference" was set as one of the top four strategic priorities for the next 3 years
- Actively participated on the Built Environment Standards Committee of the AODA to promote barrier-free communities throughout Ontario
- Advocated for accessible train services in Sault Ste. Marie
- Presented recommendations for improving province-wide accessible parking permit regulations
- Prepared recommendations for increased access to community-based ventilator support for our members
- Promoted the development of 5 demonstration projects to increase access to family health services for our members with a SCI
- Formed a provincial network to address systemic barriers that prevent our members with a SCI from enjoying long-term health and equal opportunity as citizens of Ontario
- Promoted and actively facilitated full participation of people with disabilities in the provincial election.

Attaining Stable Diversified Funding

- \$2,384,000 was raised from donations and other public support in direct support of community based programs and services throughout Ontario (a 33% increase over 2006-2007)
- Volunteer co-chairs Bonnie Gould and Sharon Vigmond held CPA Ontario's largest fundraising event and raised \$430,000 at the "Dirty Dancing" in November, 2007
- CPA Ontario's first Chapter in Owen Sound raised \$43,000 for programs and services
- 1,300 volunteers from across the province gave 11,175 hours to support fundraising and community development activities
- The number of fundraising events held across the province grew to over 30
- Wheelchair Relays across the province raised over \$470,000
- The number of donations made by members to CPA Ontario grew by 95%
- The Dominion of Canada General Insurance Company hosted the 7th Annual CPA Ontario Curling Bonspiel raising \$145,000, to a total of \$808,000 raised by the event to date
- As a result of a three-year Ontario Trillium Foundation grant to support community development, CPA Ontario grew its operating revenue by over \$400,000 through local community fundraising activities; the number of active donors during this time increased from 2,410 to 4,761 and leadership volunteers were recruited across the province to support CPA Ontario
- 9,797 Ontario Public Service Employees (OPSEU) made a donation to Federated Health benefiting CPA Ontario
- 98% of staff made a donation to CPA Ontario
- 81% of the Board of Directors made a philanthropic gift to the organization

2007/2008 Balanced Scorecard

Reaching 100% OUTCOME	ANNUAL TARGET	RESULTS
# Total Clients Served (all services)	1,366	1,308
# Clients with SCI Served (all services)	958	853
# Core Services Provided (all services)	3,541	4,089
# Direct Service Hours (AS, RS, Info)	107,974	98,333
# Clients with NEW SCI Reached (all services)	388	152
# Clients with EXISTING SCI Reached (all services)		133
# Clients with non-SCI disabilities Reached (all services)		110
# Information Requests	2,146	2,395
# Total Members	1,600	1,267
# Job Placements (ES)	90	73
\$ Unit Cost (AS)	\$34.20	\$36.37

RS - Regional Services, ES - Employment Services, AS - Attendant Services

Advocacy OUTCOME	ANNUAL TARGET	RESULTS
# Systemic Advocacy Issues Addressed *	6	8
# Multi-Agency Coalition Memberships **	12	16
# Service Enhancements at CPA Ontario Based on New Knowledge ***	3	3
# 3rd Party Research Reports Released	4	4

*SCI Alliance Development (Canada, Ontario, Erie St. Clair, Champlain, Toronto, Hamilton); community ventilator support, access to family health services, accessible parking permits, train access SSM; provincial election; AODA/health transformation;

**Provincial Liaison Committee, SCI Solutions in Motion Alliance, Ontario Support Services Agencies Coalition, National Advocacy Committee, Toronto Executive Directors Group, Join Job Information Network, Independent Living Service Providers, SES Strategic Employment Solutions, Inter Agency Coalition for the Disabled (London), Council for Persons with Disabilities Employment Committee (Peterborough), Disabilities Coalition (Ottawa), DPRC Research and Development Committee (Ottawa), Celebration of People (Ottawa), North Muskoka Multi Agency Coalition, LPGC Quality of Care (Barrie), Unique Needs Group (Muskoka)

*** Information Services, Website redevelopment, Service Navigation-SCI Pilot program

Quality Service OUTCOME	ANNUAL TARGET	RESULTS
% Staff Satisfaction	75%	91%
% Board Satisfaction	70%	N/A
% Client Satisfaction (AS, ES)	85%	91%
% Staff Turnover	25% or less	31.50%
# Average Training Hours per Employee	20	30
# Volunteers *	580	1,517
# Volunteer Hours **	11,600	14,122

*# Volunteers = Fundraising, Community Development, Board, Peer Support. **# Volunteer Hours = Fundraising, Community Development, Board, Peer Support

Stable Funding OUTCOME	ANNUAL TARGET	RESULTS
\$ Central Fundraising Revenue Variance *	Exceed Target	\$144,425
\$ Community Fundraising Revenue Variance *	Exceed Target	-\$115,528
\$ Increase in MOH Annual Funding (AS+RS) **	\$1 million	\$79,918
\$ Variance From Budget *	Positive	\$331
% Board Donations	100%	81%
% Staff Donations	100%	98%

* Actual / Target ** RS \$1.2 Million / AS \$200,000

HOPE



Barbara

Injured: 1983. Journalist, Author and Community Leader.

CPA Ontario 2007/2008 Treasurer's Report

Abridged Financial Statements

It is my pleasure to report on CPA Ontario's financial results for the year ended March 31, 2008.

Funding

Significant progress was made this year toward the attainment of stable, diversified funding, which is one of CPA Ontario's four strategic priorities.

Grant funding increased by 12% to over \$6.2 million, due primarily to the additional investment of \$600,000 from the Ministry of Health and Long-Term Care. This new annualized funding was used to expand service delivery in Champlain, Sault Ste Marie, Sudbury, Windsor and York Region.

Donations and other public support ended the year at nearly \$2.4 million, the highest level for CPA Ontario since its inception. The Association hosted a "Dirty Dancing" theatre event which grossed over \$430,000 and its signature "Wheelchair Relay" events grossed revenues of over \$470,000 combined. All year long, efforts were focused on developing and expanding fundraising events in communities across Ontario, and stewarding relationships with our community and corporate partners.

Financial Status

Total revenues for the year ended March 31, 2008 increased by 17% to nearly \$9 million. Operating expenses, primarily due to the

expansion of programs and services, increased by a corresponding amount. Fixed asset purchases – primarily leasehold improvements and computers – amounted to \$178,872 of which \$16,744 was internally funded.

CPA Ontario finished the year with a modest operating surplus of \$1,204.

Overall, CPA Ontario had an extremely successful year which contributed to its fiscal health and financial stability. Fundraising activities are diversified and well run and support from the Ministry of Health remains secure. CPA Ontario is now well positioned to embark on the first year of its Three Year Plan. The exceptional commitment from staff and volunteers will allow for even more opportunities to make progress in advancing our Mission.

On behalf of the Finance Committee, I wish to express sincere thanks to our volunteers, donors, and dedicated staff who helped make this another great year for CPA Ontario. Your hard work, commitment and financial contributions truly made a difference and I hope we may continue to count on your support in the years ahead.

Respectfully submitted,

Karen Buck
Treasurer

Condensed Statement of Financial Position

As at March 31, 2008

	2008	2007
	\$	\$
ASSETS		
Current		
Cash and cash equivalents	943,690	1,004,094
Grants receivable	165,159	75,075
Accounts receivable	361,244	245,307
Prepaid expenses and other assets	97,159	174,272
Total current assets	1,567,252	1,498,748
Capital assets, net	798,148	799,072
	2,365,400	2,297,820
LIABILITIES AND NET ASSETS		
Current		
Accounts payable and accrued charges	1,346,466	1,229,217
Due to Ontario Paraplegic Foundation	–	65,237
Deferred revenue	123,814	127,258
Total current liabilities	1,470,280	1,421,712
Long-term		
Deferred capital contributions	690,356	672,548
Total long-term liabilities	690,356	672,548
Net Assets		
Invested in capital assets	107,790	126,523
Surplus	96,974	77,037
Total Net Assets	204,764	203,560
	2,365,400	2,297,820

Condensed Statement of Financial Activities

Year ended March 31, 2008

	2008	2007
	\$	\$
REVENUE		
Donations and other public support, net	2,384,907	1,798,879
Grants	6,289,656	5,638,340
Fees for service	88,501	81,476
Amortization of deferred capital contributions	144,320	104,879
	8,907,384	7,623,574
EXPENSES		
Staff salaries and benefits	5,667,543	5,139,122
Purchased services	729,126	506,889
Office	605,192	500,696
Travel	495,182	434,284
Payments on behalf of clients	324,350	323,546
Amortization of capital assets	179,795	150,624
Medical research grants	120,635	117,172
National Office	120,092	73,830
Professional development	112,682	66,975
Miscellaneous	551,583	308,951
	8,906,180	7,622,089
Excess of revenue over expenses for the year	1,204	1,485

Wishes Come True

Often it's the small things in life that get in the way of people achieving their dreams. One thing after another piles up, and then it's hard to move forward and be the person you want to be. CPA Ontario strives to work with our clients to remove barriers. We do this through our programs and services and also through direct aid funding. In so doing, our aim is for people to get on with life and DREAM BIG.



After a stay in hospital, Steve, a 48-year-old quadriplegic male, was advised to get a lifting device for his home to help him with his transfers. Month after month for a full year, he and

his occupational therapist applied to a disability organization for funding for this equipment. His application was turned down every time, and his frustration was palpable.

Upon hearing about the situation, CPA Ontario provided funding to purchase a Waverly Glen, self-supporting, over-the-bed lift. Now, Steve's transfers are safe and easy.

"While it is hard to quantify one's peace of mind, the introduction of this technical aid to my home has improved my overall well-being and ensured that my staff is totally comfortable with the advanced equipment. I am grateful for the assistance of CPA Ontario!"

As if being a parent to two teenagers and a one-year-old is not enough to wipe you out, Louise, who has multiple sclerosis, had three exacerbations within a period of six months! Because she was experiencing a decrease in strength and loss of motor control, an occupational therapist had suggested a floor-mounted P.T. rail for safe transfers on and off the toilet.

Louise and the occupational therapist approached CPA Ontario for financial assistance and were granted their request. Louise says, "a piece of equipment like this is like velvet as it really made part of my life a lot softer."

Further, a relationship has developed between the CPA Ontario staff and Louise. Working together, the two are focusing on several goals, including finding additional support hours for homemaking, adjusting to disability, learning alternative parenting techniques and seeking out other financial supports.



Tom, a 25 year-old quadriplegic, had a sling so he could transfer between his wheelchair, bed and commode. The problem was that the sling was falling apart. Luckily, he lived in a supportive housing building, so he could borrow a sling from the management. However, this solution was only temporary as it had to be shared among several people, and scheduling could be a problem. The management staff members worked with Tom to get an occupational therapist to assess his needs, make recommendations, and write a prescription for the sling. As well, they got a vendor quote and started the process of applying for funding from a government source.

Almost a year later, CPA Ontario staff inquired as to why Tom did not have his equipment. No one had responded to his application. No one knew why he did not get funding. CPA Ontario staff members were concerned about Tom's safety and about hygiene issues associated with a shared sling. Enough was enough. CPA Ontario paid for the equipment.

Tom was thrilled to receive the sling. It has given him a sense of new-found independence and removed much day-to-day frustration he had been experiencing.

Tom says, quite simply, "I am thankful for receiving assistance from CPA Ontario."

Being a single Dad of two young sons is a big job, but Harold - a 45-year-old with quadriplegia - takes his responsibilities seriously. While he was in rehab for almost a year, Harold's friends modified his house, so that when he came home he could be with his kids.

But there was something worrying Harold. His boys were in a local, accessible, elementary school, so Harold did not have a problem going to parent interviews, watching concerts, and participating in the school community. But it would be different next year because his kids would be going to another school that was not accessible. What to do?



That's when CPA Ontario staff took action. They secured funding for portable ramps. So now, he can not only get into his kids' school next year, he can also get into a lot of other places!

Says Harold, "I can think about being in their school - and thank you so much for that."

COURAGE



Pascal

Injured: 1999. Owner/Chef Célestin Restaurant, Drummer and SCI Advocate.

Program Sponsor Recognition

We wish to acknowledge the following companies for their ability to dream big and support CPA Ontario programs. As a result of their involvement as sponsors, we have been able to continue to provide the highest caliber of services to our clients.

Peer Support

Peer Support complements professional services provided in acute hospitals, rehabilitation centres and community-based health and social service agencies. Our valued Peer Support volunteers are people with personal experience with SCI and family members of people with SCI who have all made a positive adjustment and are willing to help those who are newly injured.

LEAD PROGRAM SPONSOR

PROGRAM SPONSOR

Oatley, Vigmond
Personal Injury Lawyers LLP

M&K
McKELLAR GROUP

Membership Services

There is strength in numbers at CPA Ontario. Our membership is at the decision-making heart of the largest organization in Ontario for individuals with SCI and other disabilities. Through membership, communities are improved, friendships are built and advocacy begins to make a difference. Thank you to our program sponsors for supporting our core membership services program, as well as sponsoring our membership forums.

LEAD PROGRAM SPONSOR

PROGRAM SPONSORS

ferguson fB barristers LLP
Personal Injury Lawyers

HENDERSON
STRUCTURED SETTLEMENTS INC.

Sibley
& ASSOCIATES INC.

Knowledge Mobilization Seminar Series

These series of educational workshops are focused on providing new research to people living with a SCI, their families, and those in their service. This information can be used to empower and inform as life choices are made.

Thomson
Rogers

Ontario Neurotrauma Foundation
Fondation ontarienne de neurotraumatologie

Information Services

Information Services is a one-stop shop stocked with resources. Speaking from experience, we share knowledge on almost any area you might be interested in exploring, including: travel, sports, entertainment, public transportation services, adapted equipment, vehicle modifications, accommodation, and accessibility standards. This year, we responded to 2,395 information requests.



CPA Ontario gratefully acknowledges the contribution made by the Government of Ontario for providing financial support to expand services across Ontario and to promote service coordination with SCI stakeholders in the province.



Thanks to the generosity of The Ontario Trillium Foundation we have expanded across six new communities in Ontario.



Celebrating 25 years and \$25 million in support from the Ontario Public Service Employees.

Corporate Sponsors & Donors

Outspoken! Magazine

Co-sponsors of *Outspoken!*, our quarterly magazine, and the Your Health section of the magazine.



Quality of Life



Thank you to the following companies who supported our dream to reach 100% of people with SCI.

\$100,000 +

The Dominion of Canada
General Insurance
Company
Oatley, Vigmond Personal
Injury Lawyers LLP

\$25,000 - 99,000

Ferguson Barristers LLP
Harris Steel Group
Henderson Structured
Settlements Inc.
MGI Securities
SwiftTrade Inc.
TD Bank Financial Group

\$10,000 - 24,999

Cadillac Fairview Corporation
Limited
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Coloplast Canada Corporation
The Empire Life Insurance
Company
Gluckstein & Associates LLP
Goldcorp Inc.
Guy Carpenter & Company
(Canada) Ltd.
International Union of
Operating Engineers Local
793
Mackesy Smye Lawyers
McKellar Structured
Settlements Inc.
Reha Enterprises Ltd.
Sibley & Associates Inc.
Singer, Kwinter Barristers and
Solicitors
Thomson Rogers Barristers
and Solicitors

\$5,000 - 9,999

Acier Nova Limitee
Bosley Real Estate
Brigham Holdings Inc.
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Commerce
Discount Car & Truck Rentals
Expedia Canada Corp.
First National Financial
Corporation
Gateway Home Healthcare
Gould Leasing Ltd.
HKMB International Insurance
Brokers
HUB Financial Inc.
Invacare Canada L.P.
Ivest Properties Limited
Kino Mobility Inc.
Knightsbridge Human Capital
Management
Legate & Associates
Professional Corporation
Lerners LLP
Martin, Merry & Reid Ltd.
McLean Budden
NCR Canada Limited
Phillips, Hager & North
Investment Management
Ltd.
RBC Financial Group
Robert Findlay Law Offices
Runnymede Development
Corporation Limited
SCM Adjusters Canada Ltd.
Scotiabank
Sprott Asset Management
St. Lawrence Cement Inc.
Studio B Home Inc.
Subrisco Investments
TD Asset Management
W Studio Ltd.

\$1,000 - 4,999

1260117 Ontario Inc.
1267027 Ontario Inc.
Advance Therapy
Aecon Civil & Utilities
AIM Clinic
Allen J. Wynperle Barrister &
Solicitor
Allstate Foundation of Canada
The Atlas Corporation
Dewatering Division
Aylesworth LLP
Baxter's Inc.
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Barbara Turnbull

Senior Management

Bill Adair
Executive Director
Joanne Beaton
Director, Finance & Administration
Linda Kenny
*Director, Provincial Services
(April-November, 2007)*
Ursula Rehder
*Acting Director, Provincial Services
(November, 2007-March, 2008)*
Trevor Roberts
Director, Resource Development
Anne Stublely
Director, Client Services

Office Directory

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our programs and services and how you can get involved. www.cpaont.org

Provincial Office and Toronto

520 Sutherland Drive
Toronto, ON M4G 3V9
Telephone: (416) 422-5644
Toll Free: 1-877-422-1112

Toronto West

1120 Finch Avenue West, Suite 306
Toronto, ON M3J 3H7
Telephone: (416) 241-1433
Toll Free: 1-866-318-9990

Barrie

80 Bradford Street, Suite 111
Barrie, ON L4N 6S7
Telephone: (705) 726-4546
Toll Free: 1-800-870-5670

Hamilton

565 Chedoke Site, Sanitorium Road
Holbrook Building, Room H115
Hamilton, ON L8N 3Z5
Telephone: (905) 383-0216
Toll Free: 1-877-262-3366

Kingston

772 Blackburn Mews East
Kingston, ON K7P 2N7
Telephone: (613) 547-1391
Toll Free: 1-866-220-7539

London

1111 Elias Street, Unit 3
London, ON N5W 5L1
Telephone: (519) 433-2331
Toll Free: 1-866-433-9888

Muskoka

P.O. Box 327
Kearney, ON P0A 1M0
Telephone: (705) 636-5827

Ottawa

1101 Prince of Wales Drive
Suite 230, Ottawa, ON K2C 3W7
Telephone: (613) 723-1033
Toll Free: 1-888-723-1033

Peterborough

203 Simcoe Street, Unit 3
Peterborough, ON K9H 2H6
Telephone: (705) 743-2507
Toll Free: 1-888-643-2507

Sault Ste. Marie

260 Elizabeth Street, Unit 3
Sault Ste Marie, ON P6A 6J3
Telephone: (705) 759-0333
Toll Free: 1-866-531-1513

Sudbury

c/o ICAN (Independence Centre and
Network) Building
765 Brennan Road
Sudbury, ON P3C 1C4
Telephone: (705) 671-2444
Toll Free: 1-877-671-2444

Thunder Bay

1201 Jasper Drive, Suite B
Thunder Bay, ON P7B 6R2
Telephone: (807) 344-3743
Toll Free: 1-866-344-4159

Windsor

c/o Windsor Regional Hospital
Western Campus
1453 Prince Road, Room 1405
Windsor, ON N9C 3Z4
Telephone: (519) 253-7272
Toll Free: 1-877-253-7279

York Region

c/o 520 Sutherland Drive
Toronto, ON M4G 3V9
Telephone: (705) 725-9203
Toll Free: 1-866-953-7357

